# The difference is ESSENTAL

### Bunzl Insight Series North America 29th June 2023

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# **BUNZL NORTH AMERICA INSIGHT EVENT: PRESENTING TEAM**



Highly experienced leadership







**Stokes** 

Managing Director -

Safety

**78** 

### cumulative years at Bunzl<sup>1</sup>

Deep knowledge and experience

Entrepreneurial mindset

Delivering Bunzl's strategy at the sector level

1. Including time at companies prior to acquisition by Bunzl

Jim McCool

Chief Executive Officer -North America

### John Murphy Managing Director -Agriculture and

ging Director - Managi culture and Food Mexico

Bryon London

Managing Director – Food Processor

### **AGENDA**



#### Part 1

### North America OVERVIEW

Resilient, diversified & growing

#### Part 2

### Value-added proposition built on EXPERTISE and INNOVATION

Delivering higher growth and returns in these businesses today through:

- Strong organic growth
- Double digit operating margins
- Strong exclusive own brands

Agriculture	Foo
Strong sustainability	Cont
proposition	crea
	solu

Food Processor Continuous improvement creates innovative solutions **Safety** Leading portfolio of brands

### Strong ACQUISITION opportunity

Part 3

Successful model & attractive growth outlook

**BUNZL INSIGHT SERIES 2023** 

# **DELIVERING BUNZL'S GROWTH AND MARGIN OPPORTUNITIES**



Significant opportunity for further growth in Bunzl North America

Bunzl's largest business area has exciting opportunities, supported by its higher margin, higher growth sectors

Bunzl's value-added proposition, coupled with innovation and exclusive own brands

Significant pipeline of acquisition opportunities Medium term Bunzl North America growth and margin upside





#### **BUNZL INSIGHT SERIES 2023**



# c.60% of Group revenue today

Leading platforms in safety, cleaning and hygiene, food processor and agriculture

foodservice

#### **Over 110 acquisitions since 1981**

Enhancing our position and diversification beyond grocery and

**Bunzl entered North America in 1981** 

A specialist business with scale

### Early focus on grocery and foodservice

**BUNZL NORTH AMERICA TODAY** 





specialists

>1,600 are sales experts and customer service



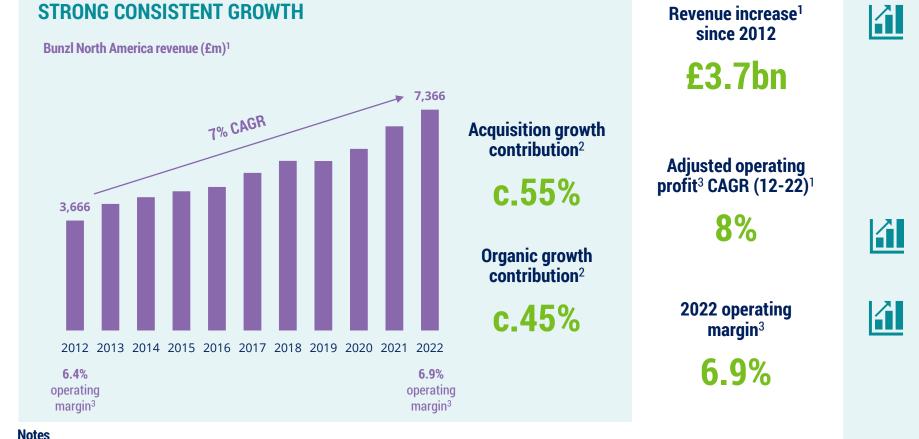
2. Average contribution to revenue growth over the last 10 years

3. Alternative performance measure - see Appendix 1

1. At 2022 exchange rates

# **STRONG GROWTH IN BUNZL'S LARGEST BUSINESS AREA**

Further revenue and margin growth opportunity remains



#### Strong growth achieved through:

- Strength of customer relationships
- Development of our enhanced value proposition
- Value-accretive M&A

Large runway of opportunities ahead (organic and acquisitions)

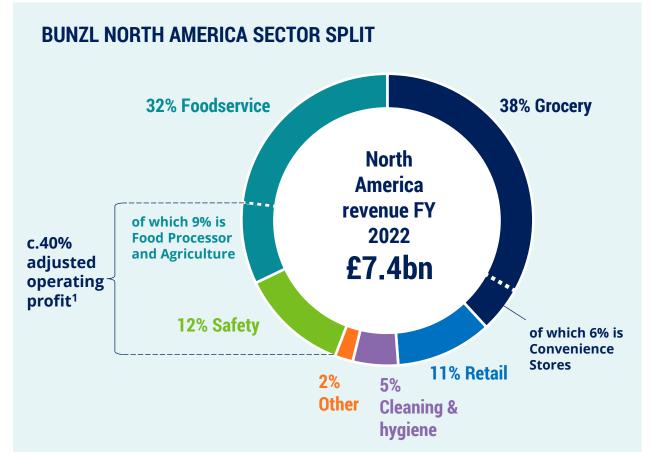
Margin reflective of sector mix

 Margin expected to increase further, alongside further expansion into higher margin sectors and own brand penetration



# **A DIVERSIFIED BUSINESS WITH ATTRACTIVE RETURNS**

### North America's mix of end market sectors drives resilience



#### Note

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- 1. In 2022 and an alternative performance measure see Appendix 1
- 2. Includes pre-existing relationship periods for customers of acquired businesses prior to acquisition by Bunzl

#### Diverse sector mix today supports resilience

- Multiple end-market exposures with differing drivers of activity
- Diversity within sectors, across regions and markets

#### Fragmented customer base with low churn

- Top 3 customers **<20%** of revenue (weighted to #1)
- Customers #4 to #10 **<10%** of revenue
- Top 40 customers average partnership >20 years<sup>2</sup>

## Operating margin<sup>1</sup> of 6.9% and strong return on average operating capital<sup>1</sup> of 45%

- Differing operating margins across businesses
- Structurally higher inventory turns in certain sectors:
  - Double digit margin for safety, food processor and agriculture
- Similar return on average operating capital of both sector groupings
- Mid-single digit for remaining business, but faster turn

#### Growth opportunities ahead

 Significant opportunities to grow organically and through acquisitions



# **STRONG VALUE PROPOSITION**



### Our value-added proposition gives us a competitive advantage, driving returns

	Key differentiators of our offering	The benefit it provides our customers, increasing stickiness	
	Strong exclusive own brand ranges	<ul> <li>Products meeting specific needs, co-developed with customers</li> </ul>	The advantage of <b>local</b>
	Data, analytics and digital tools	- Optimising performance	relationships and expertise
C,	Leading sustainability proposition	<ul> <li>Helps customers to navigate a rapidly changing landscape</li> </ul>	The efficiency
-	Tailored specialist support for customers locally	<ul> <li>We are an extension of their teams, with deep knowledge of their business</li> <li>Responsive and agile service</li> </ul>	of a <b>national</b> network
	Flexible national footprint	<ul><li>Strong service proposition</li><li>Supporting our key customers as they grow and expand</li></ul>	The <b>power of</b> global
ę.e <sup>6</sup>	Bunzl's global scale	– Greater investment in providing customer solutions	resources
	Breadth of global supply chains	<ul> <li>Reliability of essential product availability</li> <li>Assurance around ethical sourcing</li> </ul>	

# **STRONG EXCLUSIVE OWN BRAND PORTFOLIO**



Growing own brand mix in Bunzl's portfolio supports proposition and margins

Own brands are margin enhancing

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Support customer 'stickiness'

North America own brand penetration lower than Group penetration

- Different solutions to meet specific customer needs:
- Innovative exclusive own brands superior solutions that compete with global manufacturers and other brands
- Commodity branded products cost-effective alternatives
- Unbranded products meet a tailored need / costeffective
- Differing levels of penetration:
  - Safety businesses largely 100% penetration an exclusive portfolio of leading own brands
  - Some businesses have single digit penetration and opportunity to increase

#### **Example own brands**



PPE provider established over 50 years ago, currently offering over 5,000 SKUs



Established 90 years ago. Exceptionally strong position in welding PPE, with over 1,000 SKUs



Over 50 years experience specialising in top quality high visibility clothing



Established 1896, specialists in rubber footwear and clothing



Developed in Canada, and leveraged by our food processor business in the US



Portfolio of towels, tissues, napkins and bin liners, designed to provide the right combination of quality and value

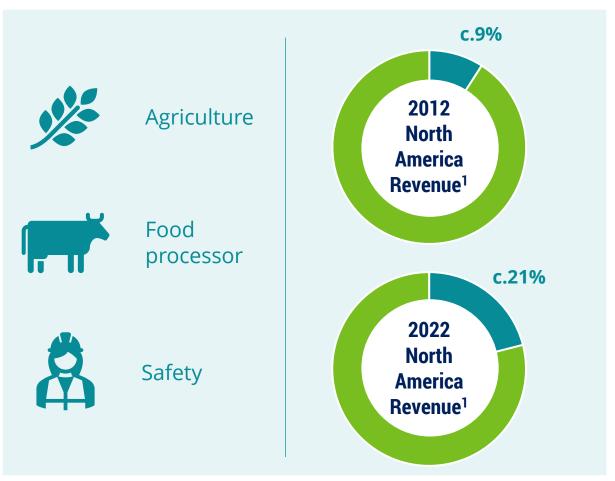
# Delivering VALUE-ADDED solutions

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INNOVATION CENTER

# **DEVELOPMENT OF HIGHER MARGIN SECTORS SINCE 2012**

### Significant further potential within these sectors



Strong organic growth

**c**.7%

**Organic revenue CAGR**  $(2012 - 2022)^1$ 

#### Very strong total revenue growth including acquisitions

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**c.16%** 

**Revenue CAGR** (2012-2022)<sup>1</sup>

**Higher margin businesses c.14%** operating margin<sup>2</sup> combined

**c.40%** 

of North America adjusted operating profit<sup>2</sup> (2022)

### **Exclusive own brands c.50%** of product purchases are own

brands

1. At 2022 exchange rates 2. Alternative performance measure – see Appendix 1

**BUNZL INSIGHT SERIES 2023** 

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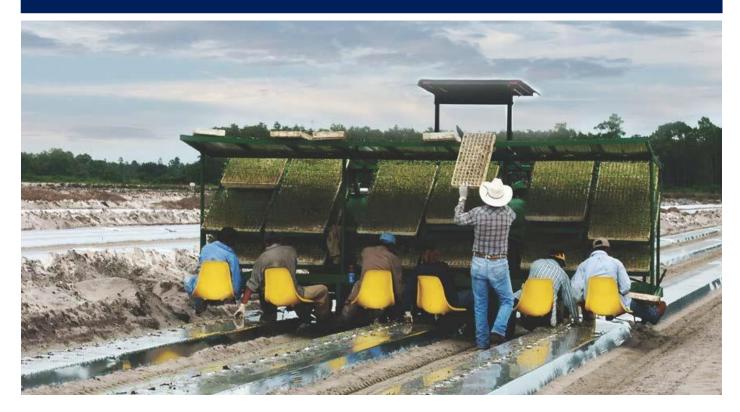
Part 2

### Value-added proposition built on EXPERTISE and INNOVATION

Delivering higher growth and returns in these businesses today through:

- Strong organic growth
- Double digit operating margins
- Strong exclusive own brands

### **DEEP DIVE: AGRICULTURE** Strong sustainability proposition





# **AGRICULTURE DIVISION**

### Specialist businesses focused on the needs of food growers



Specialists in products for growers of fresh fruit and vegetables



c.£260 million<sup>1</sup> revenue in 2022

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Double-digit organic revenue growth CAGR (since 2012)<sup>1</sup>



Note

Growth supported by our ability to expand our footprint to support customers' needs





#### Locations



- Concentrated in **California, Florida, Michigan and Mexico**, where customers are located
- Increasing shift to Mexico, supporting growers with their expansion



### **ESTABLISHED WITH AN ANCHOR ACQUISITION IN 2010**

Acquisitions have supported the expansion of our coverage

# HISTORIC EXPANSION - adding product ranges and geographic coverage • Anchor acquisition, entering California and Mexico

2010	<ul> <li>Focused on clamshells and labelling</li> </ul>
области 2011	<ul> <li>Expanded into Washington state and Vancouver</li> <li>Expanded rigid clamshell offering; built up corrugated boxes expertise</li> </ul>
2012	<ul> <li>Enhanced presence in California; expanded into Arizona</li> <li>Focused on flexible sustainable packaging</li> </ul>
Monte PACKAGE COMPANY 2018	<ul> <li>Added new geographies in Midwest, Northeast and Southeast</li> <li>Wide range of SKUs to fragmented customer base</li> </ul>
Intergro 2021	<ul> <li>Expanded coverage across Southeast of the USA</li> </ul>

#### INTERGRO ACQUISITION RATIONALE

- Diversifying revenue stream with focus on pre-harvest products
- Cross-selling opportunity with existing customers (due to different product focus)
- Support sustainability innovation, as well as developing automation capabilities

#### **BUNZL AGRICULTURE TODAY**

- Agile and entrepreneurial family of specialist businesses
- Geographic expansion achieved through acquisitions and through organic expansion **following our most successful customers as they have grown**
- Ongoing diversification of product categories, adding new revenue streams and synergy opportunities



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#### AGRICULTURE

# VERY STRONG ORGANIC GROWTH ACHIEVED

We have expanded alongside our customers; Mexico key to future growth

#### **MEXICO A KEY FOCUS FOR THE BUSINESS**

- Mexico is increasingly a key growing region for global food production
- >75% of fresh vegetables and >50% of fresh fruit consumed in the US today is grown in Mexico
- Significant opportunity in current Mexico markets as well as potential Mexico markets
- Acquisitions could support expansion



#### **DOUBLE DIGIT ORGANIC GROWTH SINCE 2012**

- **%** Value-added offering
- Partnering with successful companies
- Customers moving to Mexico; we have expanded alongside them

11%

**Organic revenue CAGR (12-22)** 

Approximately half of organic growth driven by expansion into Mexico



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# **CONTINUOUS INNOVATION LIFECYLE FOR PACKAGING**

Working with customers to develop solutions in support of a more circular economy



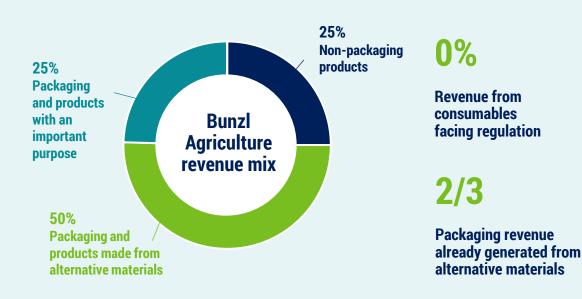
- Ongoing continuous innovation allows greater proportion of rigid packaging to be recycled over time, supporting the transition to a more circular economy
- Legislation continues to drive this process we are prepared for legislation to come into effect
- Almost every single agriculture customer goes through most steps for rigid packaging

#### Value-added label customisation

- Trace and Track Technologies using variable label printing capabilities allows individual clamshells to be tracked, monitoring efficiencies at every stage of lifecycle
- Water soluble adhesive facilitates recycling, whilst remaining appropriate for wet fruit environment

### **SUSTAINABLE OFFERINGS ARE A DIFFERENTIATOR**

Ongoing opportunity to continually innovate product lines and drive value



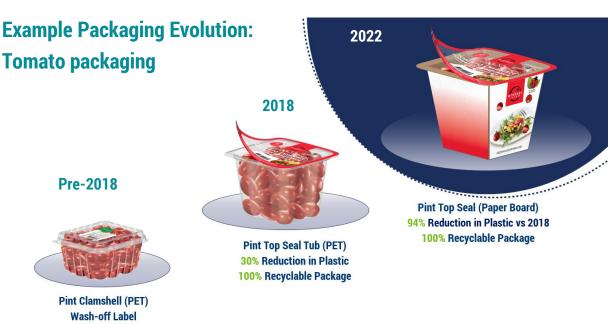
- Legislation drives transition to alternative products
- Depth and flexibility of supplier network supports transition
- Customers rely on our sustainability expertise for decisions



- Dedicated innovation centres, supported by regional sustainability experts
- Flexible supplier relationships supports agility



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# BOLTHOUSE FARMS: CUSTOMER TESTIMONIAL



**AGRICULTURE** 











#### **DELIVERING VALUE FOR OUR CUSTOMERS**

Supplying flexible packaging and product labels to North America's leading carrot producer

Length of partnership	Share of North America	
with Bunzl	carrot market	
15 years	<b>&gt;40%</b>	

"The relationship with Bunzl is a partnership more so than a relationship"

"To be able to have Bunzl to call on to solve the other parts of the business, not only does it help you sleep at night but it allows you to free up time to really work on stuff that can add more value to the business."

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Part 2

### Value-added proposition built on EXPERTISE and INNOVATION

Delivering higher growth and returns in these businesses today through:

- Strong organic growth
- Double digit operating margins
- Strong exclusive own brands

### **DEEP DIVE: FOOD PROCESSOR** Continuous improvement creates innovative solutions



#### **FOOD PROCESSOR**

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# **BUNZL PROCESSOR DIVISION**

### Strong organic growth delivered through Bunzl's industry-specific expertise



Specialists in products for protein plants, bakeries, and produce processors



c.£390 million<sup>1</sup> revenue in 2022



#### Strong organic adjusted operating profit<sup>2</sup> CAGR since

**2012<sup>1</sup>** – limited additional acquisition benefit over the period



Excellent return on operating capital

#### Notes

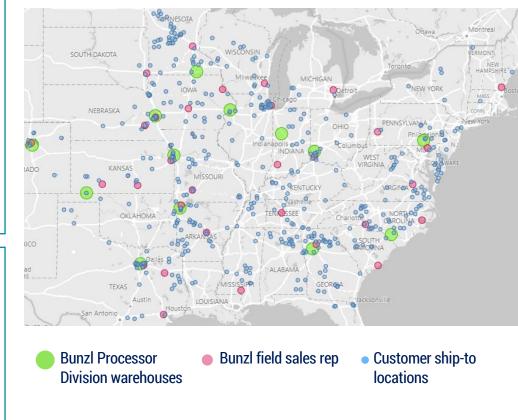
- 1. At 2022 exchange rates
- 2. Alternative performance measure see Appendix 1

3. Two warehouses on West Coast not shown, where we have a lower customer concentration, and opportunity to expand





#### 15 warehouses<sup>3</sup> focused on customer locations



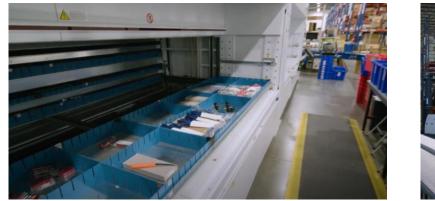
**FOOD PROCESSOR** 

BUNZL



Servicing food companies that are feeding the nation









# THE DISTRIBUTOR OF CHOICE

Servicing food companies that are feeding the nation





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# **EXPERTISE THAT DRIVES VALUE AND SUPPORTS RETURNS**

Acting as extensions of customers' teams, understanding their unique challenges

#### Expertise is at the core of our business

- Expertise goes beyond simply sourcing products
- Our people have manufacturer-level knowledge
- Customers see us as consultants adding value

#### Our specialists focus on:

- Animal species
- Safety
- Product categories
- Product usage

• Ergonomics

#### Which helps our customers:

- Maintain a zero-error environment
- Drive efficiency
- Adhere to compliance
- Improve product quality
- Improve sustainability

**c.50%** Of employees are dedicated specialists

**8.5 years** Average length of employee tenure

### 12

Average number of site visits per customer per year – flexible to customer needs

#### Supported by data-driven decision making

With data and analytics, we help customers:

- Improve standards and compliance
- Check utilisation and efficiency
- Minimise stock risk on critical items cost of error is very large for these customers
- Optimise spend on product ranges



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# **EXAMPLE OWN BRAND SOLUTIONS**

### Reflective of our deep understanding of our customers' needs

#### **Inox Pro: Boning Knife innovation**

#### Food processor industry problem:

- Boning knives typically last 10-12 days
  - High-volume item
  - Highly repetitive task for employees

#### **Bunzl own brand solution:**

- Lasts c.15% longer than competitors
- More ergonomic design improves employee welfare
- Uses more sustainable recycled steel

#### **Results:**

**Doubled** sales from 2021-2022

**#2** cutlery line for our business; fastest growing cutlery line



#### **Edge Master: Beef and Bacon slicing blades**

#### Food processor industry problem:

• Original equipment manufacturer (OEM) blades are excessively expensive while aftermarket blades are inconsistent

#### **Bunzl own brand solution:**

- Cost savings vs OEM blades while performance is equal; outperforming other replacements
- Packaging improves user safety while offering increased efficiency in transportation and storage more sustainable

#### **Results:**

### **2 of our top 3** customers have moved to this alternative



## SUPERIOR INDUSTRY SPECIFIC OWN BRAND SOLUTIONS



**FOOD PROCESSOR** 

Innovative solutions to meet customer needs and solve industry challenges

#### **c.1,400** Own brand SKUs

**10x** Profit contribution in 2022 from own brands vs. 2015

### 2-4

Product lines (multiple SKUs) launched per year on average

#### Industry-dynamics focus our innovation

- High level of food safety and humane compliance – innovation can support adherence to requirements
  - Errors can have serious consequences very high cost of failure
  - Products that can support correct procedure are preferred
- Branded products not always optimal for a food processor plant which needs to remain sanitary – e.g. grooves in products
- Hygiene requirements subject clothing to intense cleaning processes
- Practical solutions can have a large impact

#### We create products that drive value

• Products with specifications that improve on the alternatives, and at compelling price points

#### Supported by Group's Global Importing Office

- Supplier opportunities and efficiencies
- Quality control
- Ethical audits of suppliers

#### **Outcomes for Bunzl Processor Division**

Drives organic growth – market share growth

Enhances Bunzl's margins

Increases customer 'stickiness'

# THIS PROPOSITION HAS DRIVEN STRONG ORGANIC GROWTH

Tyson



Our continuous improvement drives greater wallet share and customer wins

#### Our continuous improvement model drives growth and returns

- **Demonstrate value immediately**, either solving specific customer challenges, or reducing their costs
- Present customers with innovative own brand solutions
- Targeted **annual cost reductions** for customers through efficiencies and product substitutions
- Differentiated service and own brand offering drives increased wallet share through category expansion

#### **Case Study: Tyson Foods**

Material contract expansion given:

- Demonstrated reliability
- Dedication to and expertise in cost reduction
- Rationalisation of SKUs and consolidation of deliveries
- Value provided through own brand solutions

#### **Compelling proposition has delivered strong results**

**7%** organic revenue CAGR (12-22)

Largely driven by wallet share gains

#### Significant future growth opportunities



Significant

wallet share

opportunities



New **customer** wins



Entry into **new industrial food environments -***Supported by acquisition opportunities* 

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Part 2

### Value-added proposition built on EXPERTISE and INNOVATION

Delivering higher growth and returns in these businesses today through:

- Strong organic growth
- Double digit operating margins
- Strong exclusive own brands

### **DEEP DIVE: SAFETY** Leading portfolio of brands



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SAFETY

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# **SAFETY DIVISION**

A business with differentiated brands supported by a reliable supply chain



Exclusive own brand innovative safety products including PPE and asset protection



Over 40 leading brands selling c.47,000 products

	c.£870 million <sup>1</sup> revenue
••	in 2022



1. At 2022 exchange rates

Notes

2. Alternative performance measure – see Appendix 1





**Building a 'billion dollar' business** 

**MAJESTIC** 

CORDOVA

SAS

Safety

2016

CORDOVA

SAS

2015

Safety

SAS

2014

Safety

through key acquisitions since 2014







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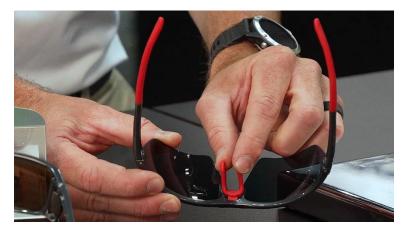
# PRODUCTS THAT CUSTOMERS CAN RELY ON



SAFETY

End-user demand driven by our product innovation, quality and reliability

#### WIDE VARIETY OF INNOVATIVE PRODUCTS AND SOLUTIONS FOR HEAD-TO-TOE PROTECTION

















Respirator

gases, smoke, or

vapors



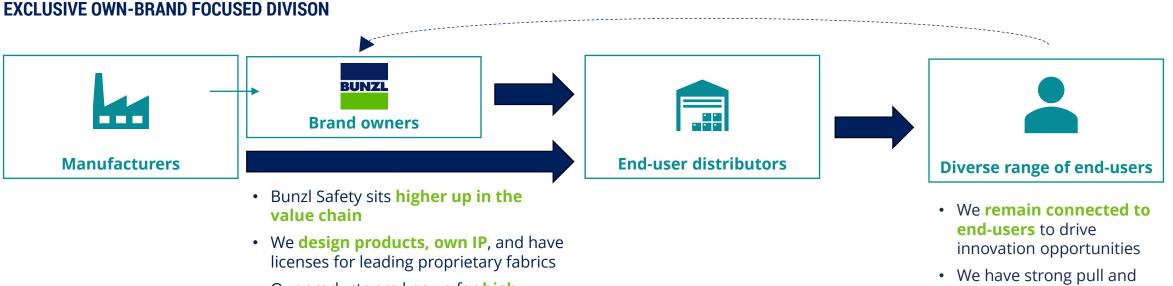
Face protection Larger particles or fragments, splashes and sprays of liquids, wood chips

Long sleeves Harmful dust, fumes, Hot tar, other substances

Coveralls All types of body hazards

## **DIFFERENTIATED BRANDS WITH STRONG MARKET POSITIONS**

Portfolio of well-known leading and aspirational brands



- Our products are known for high compliance, quality, reliability
- We outsource to third-party manufacturers
- High degree of flexibility with contracted suppliers

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push strategies in place -

end user demand for our

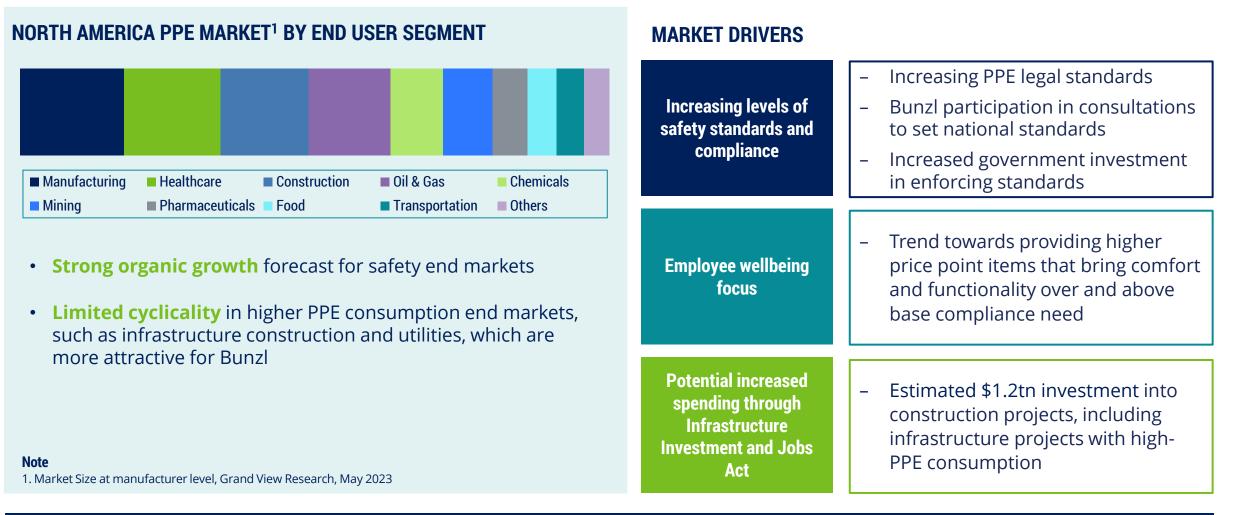
products drives sales



SAFETY

# **STRUCTURAL DRIVERS AND OPPORTUNITES**

Well-positioned to benefit from future sector growth



SAFETY

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# **BUNZL SAFETY COMPETITVE ADVANTAGES**

Differentiated offering drives organic growth across diverse product ranges and end markets

-`œ́`-	Trusted brands and innovative new product developments	_ _	<b>Brand trust:</b> established over long periods of time – some of our brands are up to 125 years old Established <b>reputation for innovative product development</b> at both value & premium positioning
<b>T</b>	Ethical sourcing and supply chain management capabilities	- -	Balanced risk with supply across multiple Asian markets and Mexico         Purchasing synergies achieved through Bunzl's global scale         Our Global Importing Office provides compliance and customer confidence
	Digital investments	_	Leveraging investment, <b>enabled through Bunzl's scale,</b> in key technologies such as product information management (PIM)
₹ <b>C</b>	Global safety network	_	Collaboration with our 57 Bunzl Safety businesses in 26 countries facilitates <b>knowledge and best practice sharing</b>



# **ACQUISITION OPPORTUNITIES**

Significant number of opportunities for expansion in North America



SAFETY

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# Driving Acquisition growth

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# **BUILDING A SCALE PLATFORM IN NORTH AMERICA**

### Consolidating our markets through acquisitions

#### Significant opportunities for further acquisition growth

- Excellent existing operating platform for further bolt on acquisitions
- Very strong balance sheet and ongoing cash flow
- Active pipeline of opportunities
- Experienced management teams
- Group's strong cash flow and balance sheet support this expansion
  - Average cash conversion of 98% since 2004
  - Net debt:EBITDA<sup>1</sup> 1.2x at the end of 2022
- Long term continued compounding growth opportunity

#### **£1.7bn** committed spend on acquisitions in North America since 2004

#### >50 acquisitions in North America since 2004



#### Notes

1. Alternative performance measure. On a covenant basis - at average exchange rates and based on historical accounting standards, in accordance with Group's external debt covenants. Recent acquisition structures result in deferred consideration to be paid, subject to future earnings achieved by the businesses. This liability is not included within net debt

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# **HISTORIC SUCCESS DRIVEN BY DISCIPLINE**



### Combining product innovation and Bunzl's scale and support for strong growth

#### **DESTINY PACKAGING – ACQUIRED 2012**

#### **BACKGROUND AND RATIONALE**

- Category and capability expansion in Agriculture, following anchor acquisition of Cool Pak in 2010
- Destiny is a leader in the design, sourcing and distribution of flexible packaging solutions, primarily focused on the West Coast of the US

#### SUCCESS

- Strong margins and well-managed inventories produce return on average operating capital of >100%
- Working closely with customers with a continuous improvement approach that leads to enhanced product freshness
- Leading a shift towards more recyclable plastics, aligning with both customers and retailers alike
- Collaboration with Cool Pak on sourcing shift into Mexico

### **c.9%**

#### Adjusted operating profit<sup>1</sup> CAGR since 2014

Notes

1. Alternative performance measure

#### TILLMAN (2015), STEINER (2015), REVCO (2018)

#### **BACKGROUND AND RATIONALE**

- **Tillman** leading hand protection brand in the welding market (anchor acquisition)
- **Steiner** leader in screens and other accessories to the welding market (category expansion)
- **Revco** strong hand protection and clothing brand in the welding market (scale and category expansion)

#### **SUCCESS**

- Leveraging broader Bunzl US Safety segment network to co-locate East and West Coast distribution centres
- Leverage Bunzl global sourcing and logistics to ensure ethical sourcing and reduce inbound and outbound logistics costs

### **c.8**%

#### Average adjusted operating profit<sup>1</sup> CAGR post-acquisition

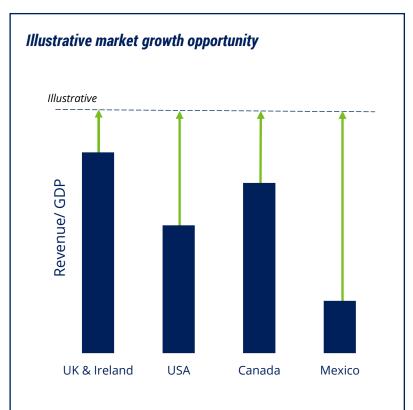
## SIGNIFICANT OPPORTUNITY FOR FURTHER EXPANSION

Opportunity to significantly increase revenues across North America

#### **Significant opportunities in North America**

- Increase share in existing markets
- Enter new adjacent categories
- Expand in Mexico, in both agriculture and other sectors
- Focus on higher margin businesses

SECTOR	MARKET OPPORTUNITY	COMMENTARY
SAFETY	+++++	Strong opportunities across PPE and new adjacent safety verticals
AGRICULTURE	+++++	Particular focus on Mexico and broadening product range expertise
CLEANING & HYGEINE	++++	Focus on end user businesses in Canada and Mexico
FOOD PROCESSOR	+++	Some niche opportunities to complement a focus on gaining share from customers organically
HEALTHCARE	+++	Opportunity in specialist and niche healthcare distribution
GROCERY	++	A focus on further strengthening the existing business
FOODSERVICE	++	A focus on further strengthening the existing business
RETAIL	+	Not actively pursuing bricks and mortar retail; potential opportunities in e-commerce



Based on UK & Ireland penetration, we have the opportunity to meaningfully increase our presence across the countries in which we operate and grow further by entering new countries and verticals. In addition, the UK & Ireland has strong potential for further growth

# Targeting acquisition opportunities













# **Concluding remarks**

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# **VALUE-ADDED PROPOSITIONS THAT DRIVE RETURNS**

### Significant opportunity for further growth



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# **APPENDIX 1**



### Alternative performance measures

This presentation includes various performance measures defined under International Financial Reporting Standards ('IFRS') as well as a number of alternative performance measures. The principal alternative performance measures used in this presentation are:

**Underlying revenue growth** - Revenue excluding the incremental impact of acquisitions and disposals compared to revenue in prior years at constant exchange, adjusted for differences in trading days between years and adjusted to exclude growth in excess of 26% per annum in hyperinflationary economies

Adjusted operating profit - Operating profit before customer relationships and brands amortisation, acquisition related items, non-recurring pension scheme charges and profit or loss on disposal of businesses

Operating margin - Adjusted operating profit as a percentage of revenue

Adjusted profit before income tax - Profit before income tax, customer relationships and brands amortisation, acquisition related items, non-recurring pension scheme charges and profit or loss on disposal of businesses

Adjusted profit for the period - Profit for the period before customer relationships and brands amortisation, acquisition related items, non-recurring pension scheme charges, profit or loss on disposal of businesses and the associated tax

Effective tax rate - Tax on adjusted profit before income tax as a percentage of adjusted profit before income tax

Adjusted earnings per share - Adjusted profit for the period divided by the weighted average number of ordinary shares in issue

Adjusted diluted earnings per share - Adjusted profit for the period divided by the diluted weighted average number of ordinary shares

**Operating cash flow** - Cash generated from operations before acquisition related items after deducting purchases of property, plant and equipment and software and adding back the proceeds from the sale of property, plant and equipment and software and deducting the payment of lease liabilities

Free cash flow - Operating cash flow after deducting payments for income tax and net interest excluding interest on lease liabilities

Lease adjusted operating profit - Adjusted operating profit after adding back the depreciation of right-of-use assets and deducting the payment of lease liabilities

Cash conversion - Operating cash flow as a percentage of lease adjusted operating profit

Working capital - Inventories and trade and other receivables less trade and other payables, excluding non-operating related receivables, non-operating related payables (including those relating to acquisition payments) and dividends payable

**Return on average operating capital** - The ratio of adjusted operating profit to the average of the month end operating capital employed (being property, plant and equipment, right-of-use assets, software, inventories and trade and other receivables less trade and other payables)

**Return on invested capital** - The ratio of adjusted operating profit to the average of the month end invested capital (being equity after adding back net debt, lease liabilities, net defined benefit pension scheme liabilities, cumulative customer relationships and brands amortisation, acquisition related items and amounts written off goodwill, net of the associated tax)

**EBITDA** - Adjusted operating profit on a historical GAAP basis, before depreciation of property, plant and equipment and software amortisation and after adjustments as permitted by the Group's debt covenants, principally to exclude share option charges and to annualise for the effect of acquisitions and disposal of businesses

Net debt excluding lease liabilities - Net debt excluding the carrying value of lease liabilities

**Constant exchange rates** - Growth rates at constant exchange rates are calculated by retranslating the results for the prior periods at the average exchange rates for the current period so that they can be compared without the distorting impact of changes caused by foreign exchange translation