

Tailored solutions for a better world: Today, tomorrow and beyond

Bunzl has always provided its customers with solutions and the value we add is even more important when it comes to supporting their progress on sustainability.

Our global scale, vast experience, flexibility and unwavering passion means we are perfectly placed to help build a better world. We are working proactively to help solve the problems society faces, both now and in the future, whether that

is helping our customers innovate, improving the ways we do things to be more efficient, or partnering with communities and other stakeholders to make a difference.

We understand our role as an influential leader in the transition to a more sustainable and equitable future. Our materiality assessment completed in 2020 identified the four areas where we can have the greatest impact.

Key themes	Our contribution	Benefits to our business, our stakeholders, the environment and society
<p>Responsible supply chains</p> 	<p>Respecting human rights with our industry-leading sourcing and auditing function in Shanghai</p>	<ul style="list-style-type: none"> • Supplier education • Supporting worker conditions • Supply chain resilience and assurance for customers
<p>Investing in our people and a diverse workforce</p> 	<p>Our large family of local businesses are focused on developing talent, increasing diversity and enhancing inclusivity practices</p>	<ul style="list-style-type: none"> • Acquiring & retaining talent • Fostering a positive workplace culture • Increasing diversity and inclusion
<p>Taking further action on climate change</p> 	<p>Consolidating orders from a range of sources into one delivery to reduce transport emissions and taking further action to tackle climate change</p>	<ul style="list-style-type: none"> • Carbon efficient offer for customers • Business resilience • Helping customers meet their targets
<p>Providing tailored alternative solutions</p> 	<p>Using our scale and unique position at the centre of the supply chain working with customers and suppliers to lead the industry towards a more sustainable approach to packaging</p>	<ul style="list-style-type: none"> • Attracting new and retaining existing customers • Supporting a more circular economy • Competitive advantage

Strong track record of transitioning customers

The majority of our packaging is recyclable, compostable, renewable or reusable

£0.2bn (2%)[◇]

Consumables facing regulation

£0.8bn (8%)[◇]

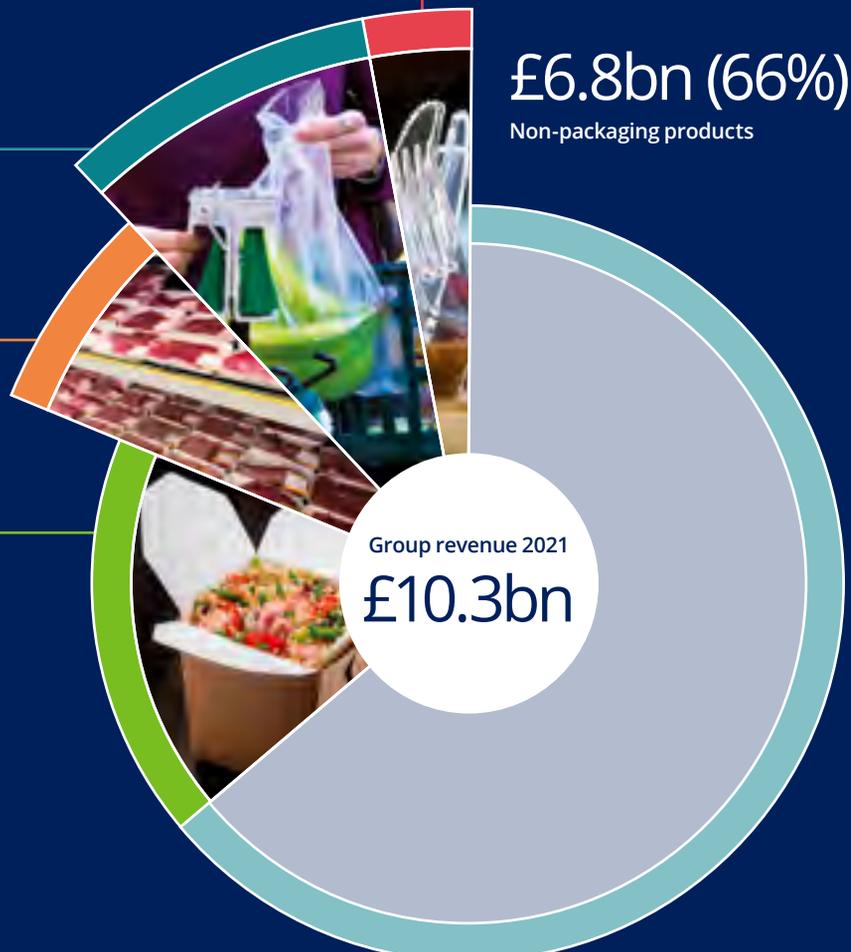
Consumables likely to transition

£0.7bn (6%)[◇]

Packaging with an important purpose

£1.8bn (18%)[◇]

Packaging and products made from alternative materials



[◇] Included in the external auditors' limited assurance scope. See the data assurance statement on the Company's website, www.bunzl.com. More information on our packaging categories can be found on page 85.

Category	Recyclability	Examples
Consumable products facing regulation	Plastic products most commonly being addressed by legislation in our markets	Straws, stirrers, plates, bowls, cutlery
Consumable products likely to transition to alternative materials	Plastic products that have measures in place (driven by legislation or voluntarily applied by some brands) to control their usage, for example a charge for using plastic bags	Carrier and fresh produce bags, coffee cups, cold drink cups
Packaging with an important purpose	Plastic products where alternatives do not currently exist at scale or where careless substitution of plastic could lead to significant negative, unintended consequences such as increased food waste	Fresh meat, fruit, vegetable trays, films, takeaway boxes
Packaging and products made from alternative materials	Products that are recyclable or compostable (in line with national guidance), made from a renewable resource, for example palm leaf or sugar cane, or reusable products like 'bags for life' or refillable coffee cups.	All of the above

84%

84% of Group revenue is attributable to non-packaging products or packaging products made from alternative materials that are well suited to a circular economy

Packaging refers to packaging and other products within the foodservice, grocery and retail sectors which are facing legislation or consumer pressure. We have exercised our judgement to allocate the sales in 2021 to non-packaging products and the four packaging categories shown.

Responsible supply chains



Highlights

- We have updated our supply chain risk assessment in partnership with a leading NGO
- New member of the Responsible Labor Initiative
- An independent review to benchmark our standards against external best practice

Our progress

- 754 suppliers audited
- 77 identified as needing to improve practices
- 56 suppliers completed remediation work
- 11 in progress
- 10 suppliers terminated for not meeting our strict standards

Supporting the UN Sustainable Development Goals (SDGs)

Bunzl has sourced an unprecedented amount of Covid-19 related products and provided innovative solutions needed for new social distance measures and enhanced hygiene. At a time of great disruption our Global Supply Chain Solutions team not only provided the assurance that these essential items were of the right quality but that the products had been produced ethically and the people in the supply chain treated fairly with in-person manufacturing facility audits continuing throughout the pandemic. To date our team have conducted over 200 quality inspections for Covid-19 related product lines with orders totalling 440 million face masks checked as part of this work.



'It is great to see Bunzl taking a risk based approach to responsible sourcing on such a large scale, as work like this is vital to the prevention of modern slavery and labour exploitation worldwide. We look forward to building upon our effective NGO – business partnership with Bunzl and helping them achieve their social impact goals.'

Jack Nunn,
Business Development –
Project Manager at
Stop the Traffik



Investing in our people and a diverse workforce



- Our people are highly engaged
- We have increased our investment in the attraction and development of talent
- We are accelerating our Diversity, Equity and Inclusion activity

- 86% engagement index score (global % of strongly agree or agree responses to nine key questions from our employee survey in 2021)
- 40% female leaders on the Board during 2021 and on the Executive Committee
- Representation of women in senior leadership roles in UK & Ireland has grown from 13% to 22%

Bunzl is committed to playing its role in creating a fairer, more equitable society. Several new initiatives have launched to support this commitment, including the 'Diversity, Equality & Inclusion' program in North America and the 'Inspiring Ethnicity in Bunzl' group in the UK & Ireland. Both have the ambition to drive meaningful transformation across Bunzl and support the Group's ability to attract and retain the best talent, build awareness around this critical issue while inspiring people of all backgrounds to bring their most authentic selves to the Company and help drive the business forwards.



'My manager asked if I would like to be part of the Inspiring Ethnicity in Bunzl (IEIB) Group. To be honest, I was a little reluctant, fearing it could be a tick box exercise. My fears were unfounded as IEIB has turned out to be one of the most important activities that I have been involved with in my six years working for Bunzl.'

Shezmin Madhani,
Senior National
Account Manager,
Bunzl UK & Ireland



Taking action on climate change



Highlights

- New long-term carbon reduction targets for our operations that are aligned to climate science
- Committed to the Business Ambition for 1.5° campaign and joined the UN's Race to Zero initiative
- A new renewable energy target and net zero ambition for the business

Our progress

- 12% annual reduction in carbon emissions relative to revenue
- 14% renewable energy procurement
- Conducted further energy efficiency projects that reduced our Group electricity usage by 4%

Supporting the UN SDGs

King Belgium has been a distribution partner of Essity in Belgium for over 25 years. Both companies have invested in a 100% electric Renault truck that is now supplying hygiene products like paper towels, facial tissues, napkins and dispensing systems to customers such as schools, hospitals, restaurants and contract caterers across Belgium and Luxembourg. King Belgium is continuing to contribute to a greener future in the field of logistics with work underway to replace their existing fleet with electric vehicles.



'As a market leader in Europe, we take our social responsibility very seriously and are contributing further to sustainable developments. Thanks to the collaboration with King Belgium, the entire process, from factory to customer and end consumer, is now much more environmentally friendly.'

Wilco Nederkoorn,
Commercial Director
Professional Hygiene Benelux
at Essity



Providing tailored alternative solutions



- Proactively developing products made from alternative materials to help customers meet their targets
- Transitioning customers to materials that support a more circular economy
- Assessing full lifecycle impact to ensure transitioning does not cause unintended environmental consequences

- 73% of all food containers sold across the group made from recyclable, compostable, renewable or reusable materials
- 41% of the consumable products facing regulation have been transitioned to alternative materials
- 42% of all bags sold across the Bunzl Group were paper, compostable or reusable

As well as working with our customers to find alternative solutions for the products they use, we are also supporting the creation of new waste management infrastructure where it is needed most. For the last two years Bunzl has been working with Plastics for Change to fund the development of new waste management infrastructure and provide improved social services for marginalised waste picker communities in India. This project has helped fortify plastics recycling businesses, pay waste-pickers decent incomes, train them in techniques that boost their livelihoods, and make investments that benefit entire communities.



'We're so thrilled to partner with Bunzl on a project in South India that supports both the planet and the people behind recycling. Over the last 2 years we've seen meaningful impact in some of the most vulnerable communities in the world. Plastics for Change through the partnership support from Bunzl has been able to support and lift over 100 waste-collectors and their families from extreme poverty through income opportunities related to new waste management infrastructure.'

Shifrah Jacobs,
Chief Impact Officer
at Plastics for Change



Responsible supply chains



Our global supply chain has expanded customer choice and lowered costs but we recognise this comes with a responsibility to ensure communities and workers' rights are respected in the process.

The impacts of our business go far beyond our people, premises and vehicles and our obligations do too. We believe that everyone is entitled to safe and decent work and our Global Supply Chain Solutions team in Shanghai is uniquely positioned to give us a thorough level of oversight over our supply chain to support this objective.

This is a competitive advantage in our industry, with our 50-strong team supporting the regular auditing of direct suppliers to ensure that the products they manufacture are of the highest quality and they are treating their employees fairly.

Respecting Human Rights

We build solid and lasting relationships with our suppliers, providing them with support and guidance as well as monitoring their social and ethical performance. Our auditing process is our first line of defence to prevent defective products being shipped and to ensure products comply with our ethical standards. All products supplied directly from Asia are through suppliers that are verified by our office and our audits typically cover c.98% of Bunzl spend across 13 Asian countries every two years.

During 2021 our team audited 754 suppliers and 677 had no critical issues. If our audits identify non-conformities against our standard (for example, instances of forced labour or overtime or wage violations) we work to resolve these quickly through in-depth engagement with the supplier. In 2021 77 suppliers underwent remediation efforts to bring them up to the required standard, 56 have completed their action plans to date with 11 still in progress.

If resolution is not possible within a reasonable time frame (usually six months) then we terminate the relationship. In 2021, we terminated relationships with 10 suppliers who failed to make enough progress.

Our progress in 2021

Our Global Supply Chain Solutions team have continued to work closely with our operating companies and suppliers despite facing travel restrictions related to the pandemic. As operating company buyers were unable to visit suppliers in person, the team arranged four different online events across three regions where preferred suppliers were able to meet a number of our operating companies at the same time to promote their solutions. Where our ethical auditing teams have been unable to physically visit manufacturing sites, they have used a number of remote auditing tools to ensure engagement on this important subject is maintained. These include self-assessment questionnaires, telephone interviews and day-long video meetings where management teams are interviewed and records checked.

To ensure the auditing standards we apply are consistent with external best practice, we commissioned an independent external review with Elevate, an industry leader in sustainability and supply chain services. It is Elevate's opinion that the Bunzl Auditing Checklist has the same content and is equivalent to the SMETA Checklist, one of the leading external auditing standards available.

To guide our responsible sourcing work effectively, we partnered with the Non-Governmental Organisation (NGO) Stop the Traffik who have applied their methodology to rank the inherent modern slavery and human rights risks in our supply chain. This work was based on a combination of the sourcing country and market sector applicable to the products and services being procured. This work has been used to refine and establish our new responsible sourcing commitments (see below).

Bunzl have also joined the Responsible Labor Initiative (RLI). Established in 2017, the RLI is a multi-industry, multi-stakeholder initiative that focuses on ethical recruitment and employment practices. Based on leading Responsible Business Alliance standards and programs, RLI members, suppliers, recruitment partners and stakeholders use their collective influence and application of due diligence to drive the transformation of recruitment markets and reduce the risk of forced labour in global supply chains.

Our new commitments

We are committed to taking what we have learned across Asia and expanding our ethical sourcing principles across other sourcing areas in the Group. We will now expand our programme to ensure products from all high-risk regions are sourced from assessed and compliant suppliers by 2025 in line with the commitment below.

Today

Our supply chain in Asia (and all other very high risk regions) is currently covered by our direct auditing and assurance practices with 754 audits completed in 2021.

Tomorrow

We will expand our programme to ensure 90% of our spend on products from all high-risk regions are sourced from assessed and compliant suppliers by 2025.

Beyond

We will continue to take a proactive, risk-based approach to responsible sourcing, identifying common issues in our supply chain and working closely with suppliers to reduce the future incidences of these.

Our supply chain auditing and assessment programme

- In our supplier risk assessment work we place primary focus on the inherent modern slavery risks in the countries that we source our products from (see Category A below for examples). However, we are aware that lower risk countries can contain industry sectors with an increased risk of modern slavery issues (see Category B below for examples and our approach to mitigation). The table below provides an overview of how we categorise the modern slavery risks associated with our suppliers and the risk mitigations we apply.

Category	Description	Countries and product sectors	Risk Mitigation
Category A (low overall spend)	Suppliers operating in very high or high risk countries regardless of product risk sector. Our responsible sourcing target to 2025 covers this category.	Most Asian countries. Key countries outside of Asia are: Brazil, Turkey, Mexico, Poland and Israel.	<ul style="list-style-type: none"> Standard or enhanced Bunzl audit process in Asia. Risk-based assessment and audit process outside Asia (self-assessment will be used to determine the most appropriate approach). Type of audit (standard or enhanced) to be determined by product risk sector and other leverage factors such as spend and number of employees at supplier location.
Category B (low overall spend)	Suppliers operating in lower risk countries but operating in a very high or high product risk sector.	Very high and high risk product sectors: <ul style="list-style-type: none"> Manufacturing of wearing apparel Manufacturing of textiles Manufacture of leather products In various countries such as USA, UK and France.	<ul style="list-style-type: none"> Similar assessment and auditing techniques to Category A but targeting specific sectors in these countries. These will be conducted at a lower frequency or by using proactive spot checks.
Category C (high overall spend)	Suppliers operating in lower risk countries and operating in lower risk product sectors.	Lower risk product sectors: <ul style="list-style-type: none"> Manufacture of rubber and plastic products Manufacture of paper and paper products Manufacture of chemicals and chemical products In various countries such as USA, UK, France and the Netherlands.	<ul style="list-style-type: none"> These suppliers are provided with Bunzl's Supplier Code of Conduct.



Investing in our people and a diverse workforce



We believe everyone has a right to prosperity. We are accelerating our diversity, equity and inclusion agenda to ensure that we have a working environment which supports individual well-being, growth and career progression. For Bunzl, the business case for focusing on this agenda is clear:

- it is fundamental to our employer brand and our current and prospective employees expect us to have a strong strategy in place;
- it is a key strand of our talent strategy – in order to build the capabilities we require for the future, we need to ensure that we are accessible as a workplace to all, irrespective of gender, ethnicity, age or any other individual characteristic; and
- it is increasingly becoming a 'condition of doing business' with our key stakeholders including customers, suppliers, investors and partners.

Stepping up to this challenge will continue to be central to the growth of our business.

Following on from the Covid-19 Pulse survey we ran in November 2020, we ran a Global Employee Engagement Survey in 2021 to help gain insight into the levels of engagement of Bunzl employees on a global and local level. The survey had a very high response rate with 80% of our employees completing the survey to tell us their views.

It is clear from the results that on the whole our employees feel positive about working at Bunzl:

- 91% believe their work is meaningful;
- 89% enjoy the work they do;
- 89% feel personally driven to help Bunzl succeed; and
- 88% have a strong sense of commitment to Bunzl.

The survey reinforced the need to focus on development for our people at all levels and also told us that our employees have an appetite for more communication, particularly while times remain uncertain during the pandemic. The power of the survey comes from the local action taken as a result of the feedback. Local leadership teams will now spend time reviewing the survey results to identify appropriate actions and establish plans to implement changes and monitor improvement.

Our progress in 2021

The development of leadership talent for the future has been a key focus of our Group HR strategy and we have also made a significant investment in leadership development activities. We now have our Global Senior Leadership Development Programme, tailored specifically for Bunzl's needs by the Centre for Strategy and Leadership. To meet regional requirements there are development initiatives including the 'Overdrive' programme in Bunzl North America partnering with Washington University and the Leading Edge programme in the UK, shortly to be replicated in Continental Europe, run by the Franklin Covey organisation.

Critically, although they are very tailored to our decentralised Bunzl model, these programmes fit together into a coherent development framework and we can start to measure the impact of the investment through the retention and future career development of our most talented leaders.

In 2020 we launched our new Employment Brand 'We Believe' which we are now using internally and externally across the Group. This has enabled us to bring to life the benefits of working for a local business that is part of a powerful network under the Global Bunzl umbrella. The 'We Believe' campaign has gained traction through popular social media posts and increased awareness of our organisation's values and beliefs.

Our talent objectives for the next few years are:

- encouraging more women into leadership roles through focused and targeted activities including giving all high potential females an internal or external mentor, ensuring that we consider female candidates where we can for senior leadership roles, and continuing with the rollout of our successful women's networks.
- continuing to focus on building a truly inclusive culture by:
 - achieving parity of engagement scores across ethnic groups in our North American business, and other parts of the Group where data collection is possible; and
 - providing a voice for under-represented colleagues and acting on their feedback to address any real or perceived barriers to engagement;
- identifying the next generation of leaders from a more diverse pool of talent, balancing broader capabilities while retaining entrepreneurial skills;
- providing a safe workplace for all employees and creating a culture where health and safety is clearly embedded into local business processes and leadership behaviours;
- capitalising on our compelling employment brand; and
- building on a technology enabled hybrid working environment to create a networked, collaborative organisation that attracts more diverse talent.

Excellent engagement scores

In November 2021 we surveyed all our employees and we are incredibly proud of the results we received:



The results from the employee survey have been shared with employees at team level. The teams are now creating action plans to address identified areas of opportunity.

Question: What do you value most about working here?

The word cloud below shows by size of text the volume of comments received in response to the question posed.



Taking action on climate change



Our carbon efficient business model

Our solutions significantly reduce road miles and minimise both our and our customers' carbon footprint by consolidating multiple items into single mixed pallet deliveries.

However, we recognise climate change as one of the biggest environmental threats the world faces and one which could detrimentally impact our direct operations, distribution network and supply chain. We applaud the ambition being shown by our customers in setting science-based carbon reduction targets. We are committed to playing our part by cutting emissions across our own business supported by our new commitments.

We are committed to providing transparency to our stakeholders regarding climate-related risks and opportunities that may impact our business and how we manage those risks and opportunities. We are supporting the recommendations made by the Task Force on Climate-related Financial Disclosures (TCFD) and publishing our second statement aligned to the TCFD's recommended disclosures www.bunzl.com/sustainability/sustainability-reporting/.

Over the last 11 years the total carbon emissions from Bunzl's operations has remained stable despite the business growing substantially and our carbon efficiency has improved by c.60%.

Our progress in 2021

To build on our long-established focus on carbon we have joined the United Nations' Race to Zero campaign – the largest ever global alliance committed to achieving net zero carbon emissions by 2050, backed by science-based targets.

We have done this by formally committing to the Business Ambition for 1.5°C, a campaign led by the Science Based Targets initiative in partnership with the UN Global Compact and the We Mean Business coalition.

To meet our new climate commitments, we are starting to transition applicable vehicles to low and zero carbon solutions and trialling alternative fuels in our larger fleet. We will also continue our successful programme of installing energy efficiency measures in our warehouses (a major driver of our good performance to date), procure more renewable energy and introduce efficient routing systems for our vehicles. In 2021 we completed another 19 Light Emitting Diode (LED) retrofit projects in North America which will result in savings of 3.1 million kWh every year (4% of our Group electricity usage) and our dynamic routing system has reduced the total miles driven by an estimated 20% (5.5 million miles) while retaining our high customer service levels.

Assessing climate change scenarios and their impact on our business

In 2020, we undertook the Group's first risk assessment using climate-related scenarios to better understand the long term impacts that climate change may have on Bunzl in the future. We focused our assessment on three alternative scenarios up to 2050. Two of our scenarios align with a global warming trajectory of 2°C by 2100 but differ in the speed and extent of decarbonisation over the next 30 years (orderly and disorderly scenarios). Our final scenario assessed the potential impacts of a world in which

global warming exceeds 3°C by 2100 (hot-house world scenario). In each scenario, climate change could present a risk to Bunzl's future financial performance (when assessed against Bunzl's projected future profits).

However, our assessment suggests that in no scenario do the climate-related risks assessed present a significant financial risk to the business (as defined by our risk management processes) and therefore we currently believe our business to be fundamentally resilient to the potential impacts of climate change. Moreover, the transition to a net zero economy will present good opportunities to the Group, specifically through the provision of environmentally friendly products and sustainability expertise to customers.

Our new commitments

Today

- We are working to have our new targets approved by the Science Based Targets initiative (SBTi) and we will be assessing and including our scope 3 emissions as part of this process.

Tomorrow

- 25% improvement in carbon efficiency by 2025 and 50% by 2030 (against a 2019 baseline).
- 100% Group-wide renewable energy procurement by 2030.

Beyond

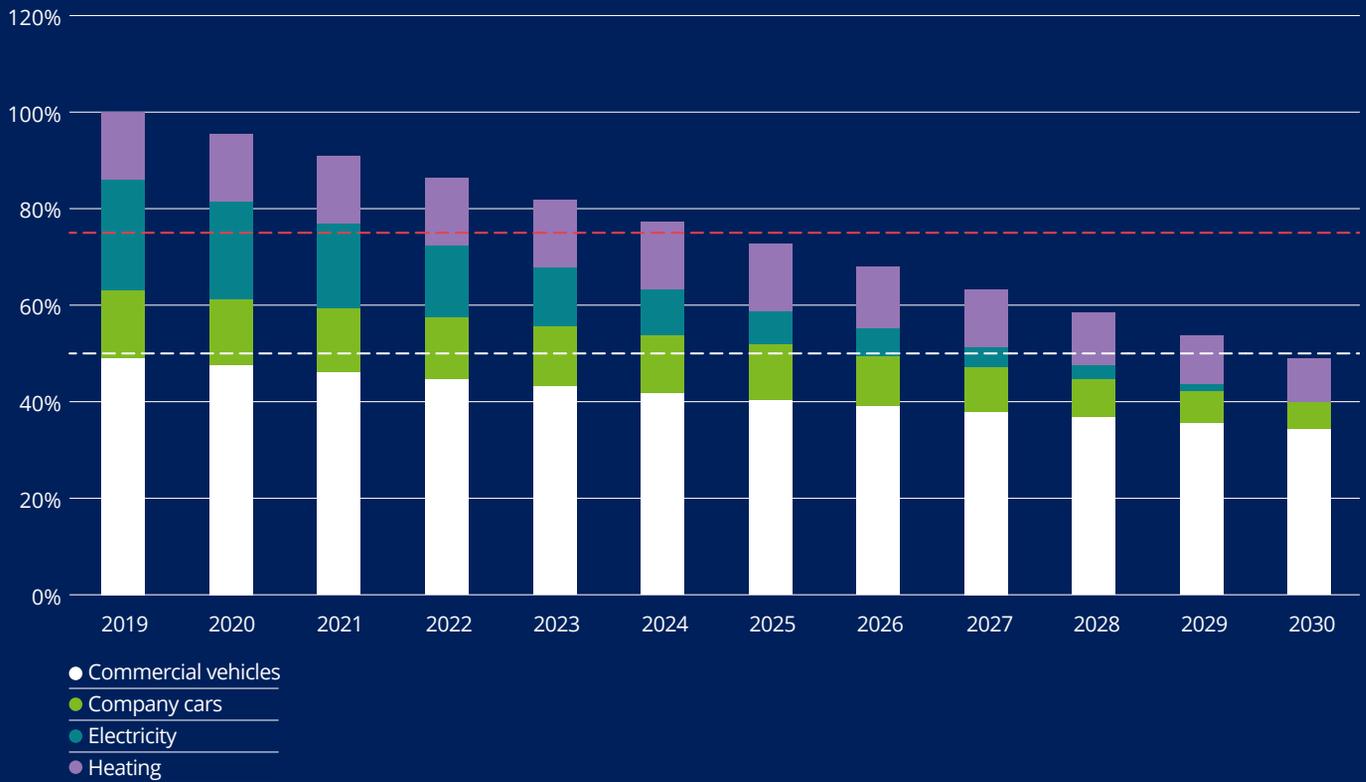
- Net zero by 2050 at the latest, including scope 3.

Comparing Bunzl to other companies with large logistics networks
Tonnes CO₂ per £m revenue (scope 1 and 2)



Our carbon roadmap to 2030

Carbon emissions intensity projection



Scope 1 and 2 emission source	Short term actions (2021 to 2025)	Longer term actions (2025 to 2030)
Commercial vehicles	<p>Increasing our use of biofuels in UK&I and Continental Europe, with an aim to cover approximately 25% of commercial fuel usage in these areas if feasible.</p> <p>c.250 small commercial vehicles will be transitioned to electric models (EVs). The transition of medium and large vehicles will also start but additional advances in lightweight, energy-dense battery technology are required to allow implementation on a larger scale.</p> <p>Ongoing fuel efficiency improvements and the continued usage of routing and loading optimisation software will continue to decrease the distance driven by our commercial vehicles.</p>	<p>Biofuels will continue to represent a transition fuel in this period across the Bunzl Group.</p> <p>On the basis of projected technological advancement, relatively large scale implementation of EV technology will be feasible for medium and large vehicles. We estimate that 50% of these vehicles would be equipped with EV technology by 2030.</p> <p>We expect the energy density and range limitations of batteries to limit widescale EV penetration in Heavy Goods Vehicles (HGVs) until after 2030.</p>
Company cars	<p>We aim to implement new lease car programmes to increase the number of hybrid and fully electric cars by 25%.</p>	<p>The use of EVs will accelerate in this period. We expect the number of EVs to increase to at least 70% in 2030 across the markets where we operate.</p>
Electricity	<p>A significant reduction in electricity usage will be achieved by continuing to implement energy efficient lighting systems in our warehouses with c.80% of our North American facilities converted to LED lighting.</p> <p>We are planning onsite solar photovoltaic projects and will increase the amount of renewable energy we buy reaching 100% of our requirements in UK&I and Continental Europe.</p>	<p>We aim to buy 100% of our electricity from renewable sources by 2030.</p> <p>Solar photovoltaic panels, particularly at new sites and extensions, will be implemented where possible.</p>
Heating	<p>Use of natural gas for heating our buildings largely follows the weather conditions. Alternative heating systems and improved building insulation will be implemented as assets reach the end of their life.</p>	<p>We will continue to invest in energy efficiency measures and new technologies such as electric-based heating solutions such as ground source heat pumps to drive these emissions down as far as possible to meet our long term targets.</p>

Providing tailored solutions



The majority of Bunzl's revenue comes from non-packaging products like gloves, sanitiser, PPE equipment and cleaning chemicals. The daily running of our customers' operations depends on these products, where in many cases, no viable alternative to plastic exists today – especially when it comes to healthcare consumables like gloves and gowns and PPE equipment for the safety sector.

We work with thousands of suppliers globally to find the packaging and products our customers need and where they don't yet exist, innovate to find them new solutions. These are a mix of branded products from large global suppliers, own-brand solutions offered exclusively by Bunzl and many familiar products branded with our customers' logos.

Our progress in 2021

Our material agnostic position means we are well placed to help customers transition to a more circular economy and lead the industry towards a more sustainable approach to packaging and plastics. Bunzl's scale means we can drive change quickly and we are well placed to provide customers with trusted and objective advice on these complex issues.

We have continued to support our customers and lead the transition to packaging and products made from alternative materials.

- Only 2% of revenue generated by consumables facing regulation
- 2021 picture is broadly consistent with 2019, supported by inflation
- Covid-19 caused a move back to single use plastics for hygiene reasons which is expected to be temporary
- We saw growth in packaging made from alternative products due to customers transitioning, regulatory changes and shortages of plastic products

Our new commitments

Today

- We will support our customers to remove, replace and reduce single use plastics.

Tomorrow

- We will significantly increase the amount of recyclable, compostable or reusable packaging supplied to our customers to help them meet their targets.

Beyond

- Every single packaging product and disposable in our range will be offered with an alternative that is recyclable, reusable, compostable or renewable.



1 Smart material choices

Helping customers to select materials with the lowest total environmental impact and make well informed packaging decisions that include consideration for cold chain, shelf life, food waste, product safety and hygiene. We offer our customers expert advice on sustainability as part of our service, becoming a consultant or adviser on some of the issues they face. Providing our customers with the data they need to understand their position against their packaging commitments and participate in industry-leading external programmes and schemes is key.

IN ACTION

PlanetScore: Gathering information on sustainability

In France, our business Comatec has developed 'PlanetScore', a tool that provides information on the total environmental impact of the products they distribute. The tool incorporates a score on a 5-letter scale (A to E) based on ten specific criteria and over 1,000 products have been assessed to date.

The score is a simple reference point for our customers in the catering industry who want to make informed choices about the sustainability characteristics of a product. In addition, the scoring system is used by Comatec's research and development department to refine the products they have in their range and engage suppliers to improve the sustainability characteristics of the solutions they offer.



2

Designing for circularity not waste

Proactively transitioning customers to single-use products made from recyclable or compostable materials. We have been innovating the way the packaging products we supply are designed as well as bringing an extensive range of own-brand alternative products to market. These new ranges not only provide solutions which comply with the latest legislation in our markets but often offer leading sustainability advice and training via new digital web platforms.

IN ACTION

Transitioning a North American business to recycled materials

In North America we have worked with our customer Good Food Holdings and their brand New Seasons Market, a grocery chain that inspires environmental stewardship and champions the local food economy, to transition to plastic packaging made from 100% post-consumer recycled content, with feedstock from the west coast of the United States and manufactured locally in Portland, Oregon. Over 500,000 of the new recyclable fresh food containers, have been distributed representing a 9.7 tonne reduction in the amount of virgin plastic used previously.



3

Promoting responsible usage and reusable options

Working with customers to rationalise their usage of certain products and introducing dedicated reusable product ranges and promoting reuse systems. A large proportion of packaging materials serve an important purpose but despite this necessity, our businesses regularly work closely with their customers to rationalise the products they use as part of our value-added service. For example, plastic pallet wrap serves an important purpose by protecting goods in transit and preventing waste, but by providing advice and technology on how to use the wrap efficiently we have driven some significant savings in the amount of material used each year.

IN ACTION

Reducing plastic use with soluble cleaning sachets

Bunzl Cleaning & Hygiene Supplies in the UK has helped an expert facilities management customer Churchill Group to trial and embed PVA Hygiene's water soluble sachets in their business. PVA Hygiene offer a range of specific cleaning powders encapsulated in water soluble sachets which when added to the required volume of water in a reusable trigger spray bottle, create a ready-to-use cleaning solution.

As the sachets are dry, compact and light they reduce storage space, transportation costs and the carbon emissions associated with delivering cleaning supplies. In the 12 months since September 2020, Churchill Group have saved 38.6 metric tonnes of plastic (avoiding the waste of 39,400 trigger spray bottles and 5,499 five litre containers).



4

Partnering to support closed loop solutions

Supporting customers' closed loop systems directly with our logistics networks or by partnering with suppliers to reuse, refill or recycle products returned to them. Our customers explained that while they don't expect Bunzl to establish new closed loop recycling systems ourselves, they would like us to provide the support required to make their circular initiatives a success.

IN ACTION

Recycling thermoforms to create fresh berry packaging

In North America, we have supported our customer Driscoll's to close the loop on fresh berry packaging with a project that won a Sustainable Packaging Coalition award for Innovation in Responsible Sourcing. Our teams have supported the collection and recycling of PET thermoforms that are then recycled back into the fresh berry retail packaging Driscoll's use to sell their short-life, fragile produce. Driscoll's have become the first berry producer to use closed-loop packaging and the project has prevented 3.6 tonnes of virgin plastic from being used in the manufacturing process.