



# ANNUAL RESULTS 2012





## 1. Philip Rogerson, Chairman: Welcome

2. Brian May, FD: Financial Results

3. Michael Roney, CEO: Business Review

4. Q&A



## Highlights

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Good set of  
results

Proven and  
consistent  
strategy

Significant  
year for  
acquisitions

Adjusted  
earnings per  
share up 7%\*

Dividend up  
7%

*\*At constant exchange, before intangible amortisation, acquisition related costs and disposal of business*



## Agenda

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## Income Statement

£m	2012	2011	Growth %	
			Reported	Constant Exchange
Revenue	<b>5,359.2</b>	<b>5,109.5</b>	5	6
Operating profit*	<b>352.4</b>	<b>335.7</b>	5	7
Margin <sup>*†</sup>	<b>6.6%</b>	<b>6.5%</b>		

\* Before intangible amortisation and acquisition related costs  
 † At constant exchange rates



## Income Statement

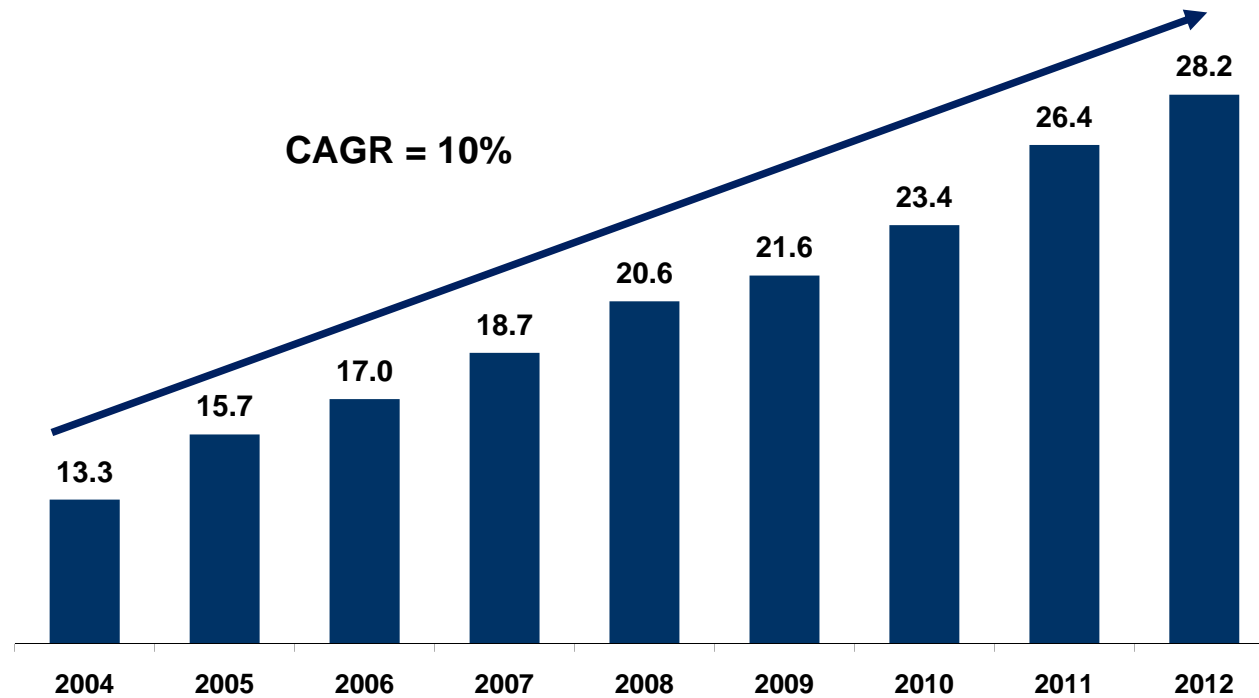
£m	2012	2011	Growth %	
			Reported	Constant Exchange
Operating profit*	<b>352.4</b>	335.7	5	7
Net finance cost	<b><u>(28.5)</u></b>	<u>(29.6)</u>		
Profit before tax <sup>†</sup>	<b>323.9</b>	306.1	6	8
Interest cover (x)	<b>12.4</b>	11.3		
Effective tax rate (%)	<b>27.7</b>	27.5		
Adjusted earnings per share <sup>†</sup> (p)	<b>71.8</b>	68.5	5	7
Dividend per share (p)	<b>28.20</b>	26.35	7	

\* Before intangible amortisation and acquisition related costs

† Before intangible amortisation, acquisition related costs and disposal of business



## Dividend per Share (p)



**Consistently strong dividend growth**



## Balance Sheet

£m	2012	2011
Intangibles	1,322.9	1,256.8
Tangibles	111.4	109.0
Working capital	501.4	403.3
Other liabilities	<u>(236.6)</u>	<u>(235.2)</u>
	1,699.1	1,533.9
Pension deficit	(75.5)	(74.3)
Net debt*	<u>(738.1)</u>	<u>(652.9)</u>
Equity	885.5	806.7
Net debt/EBITDA (x)	1.8	1.7
Return on average operating capital (%)	56.4	57.4

\* See Appendix 1





## Cash Flow

£m	2012	2011
Operating cash flow*	328.9	369.2
Interest	(30.6)	(30.6)
Tax	<u>(63.6)</u>	<u>(63.4)</u>
Free cash flow	234.7	275.2
Dividends	(85.7)	(68.9)
Acquisitions	(254.7)	(161.3)
Disposal	-	30.6
Employee share schemes	<u>(3.7)</u>	<u>(12.6)</u>
Net cash flow	(109.4)	63.0
Operating cash flow* to operating profit <sup>†</sup>	93%	110%

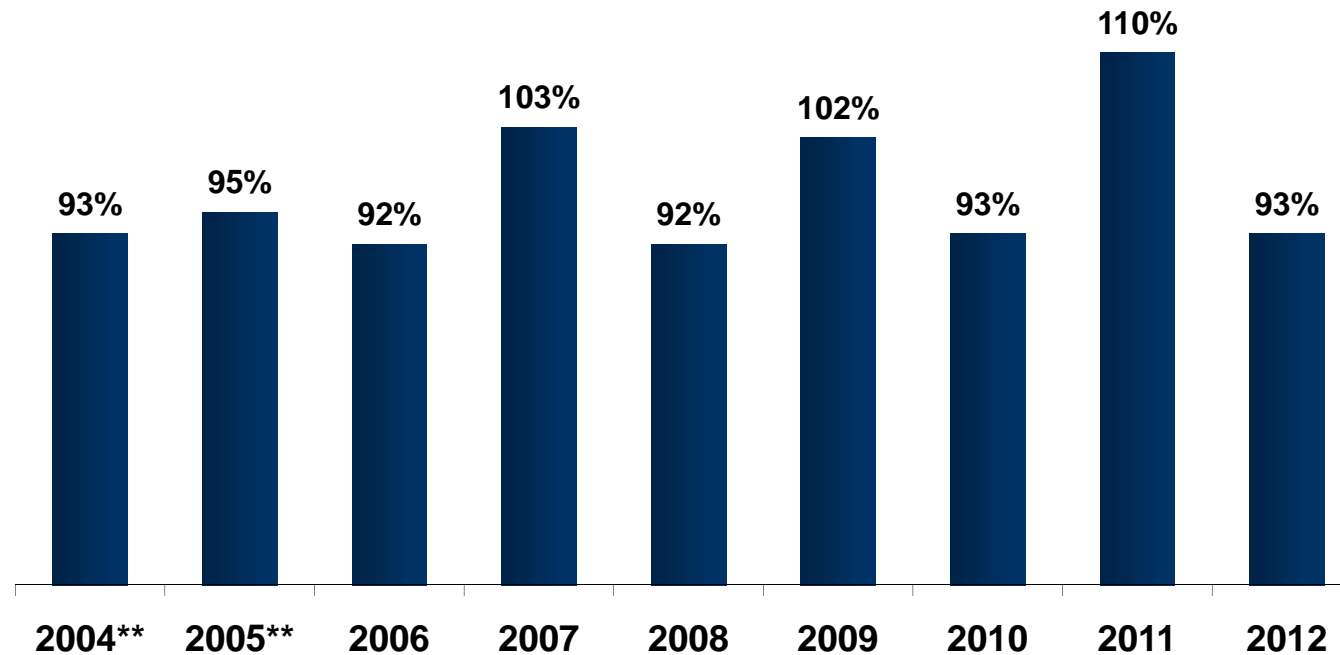
\* See Appendix 2

† Before intangible amortisation and acquisition related costs



## Cash Generation

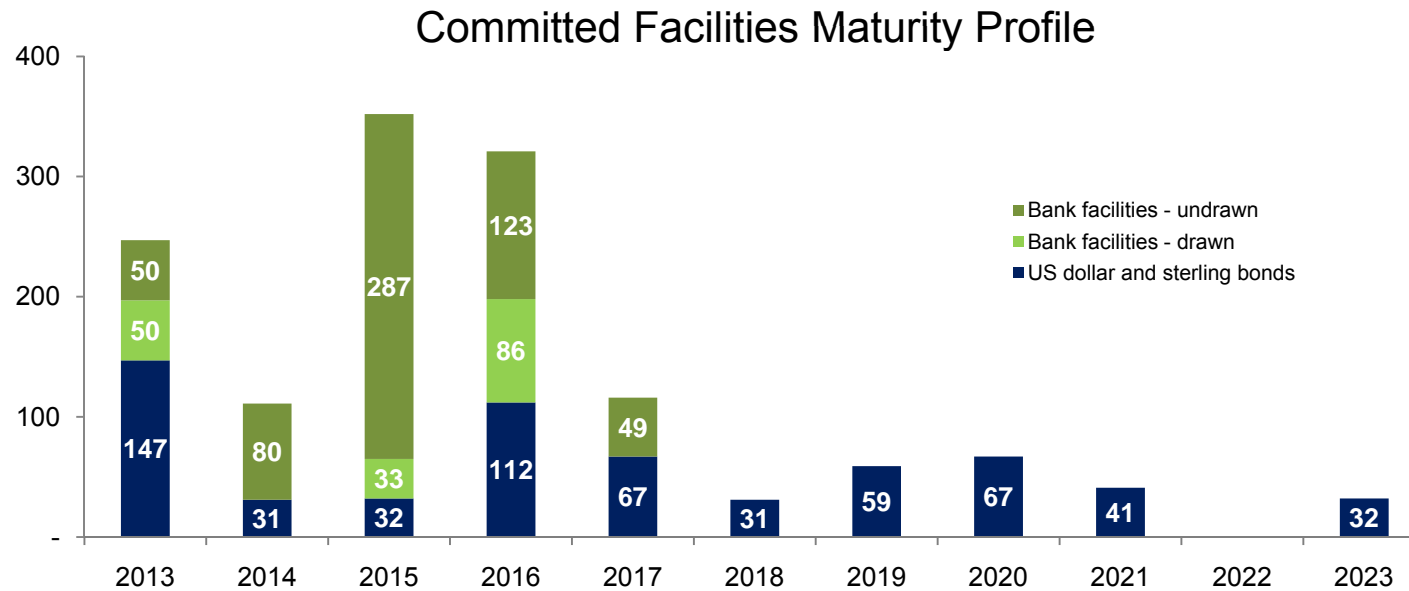
Average Cash Conversion\* 97%



**Strong cash flow = Growing dividend + Acquisitions**

\* Operating cash flow before acquisition related costs to operating profit before intangible amortisation and acquisition related costs

\*\* 04-05 continuing operations only



- Agreed £150m of bank facilities
- USPP \$350m (7 - 11 years, 3.4% fixed)

**Significant financial capacity**



# Financial Summary

## Revenue and Profit

- Revenue growth 6%<sup>†</sup>
- Operating profit\* up 7%<sup>†</sup>
- Operating margin\* up 10 bp<sup>†</sup>

## Capital management and Cash flow

- ROACE of 56.4%
- Cash conversion at 93%
- Net debt to EBITDA 1.8x, with £255m of acquisitions

## EPS and Dividend

- Adjusted EPS\*\* growth 7%
- Dividend per share increases 7%

<sup>†</sup> At constant exchange rates

\* Before intangible amortisation and acquisition related costs

\*\* Before intangible amortisation, acquisition related costs and disposal of business



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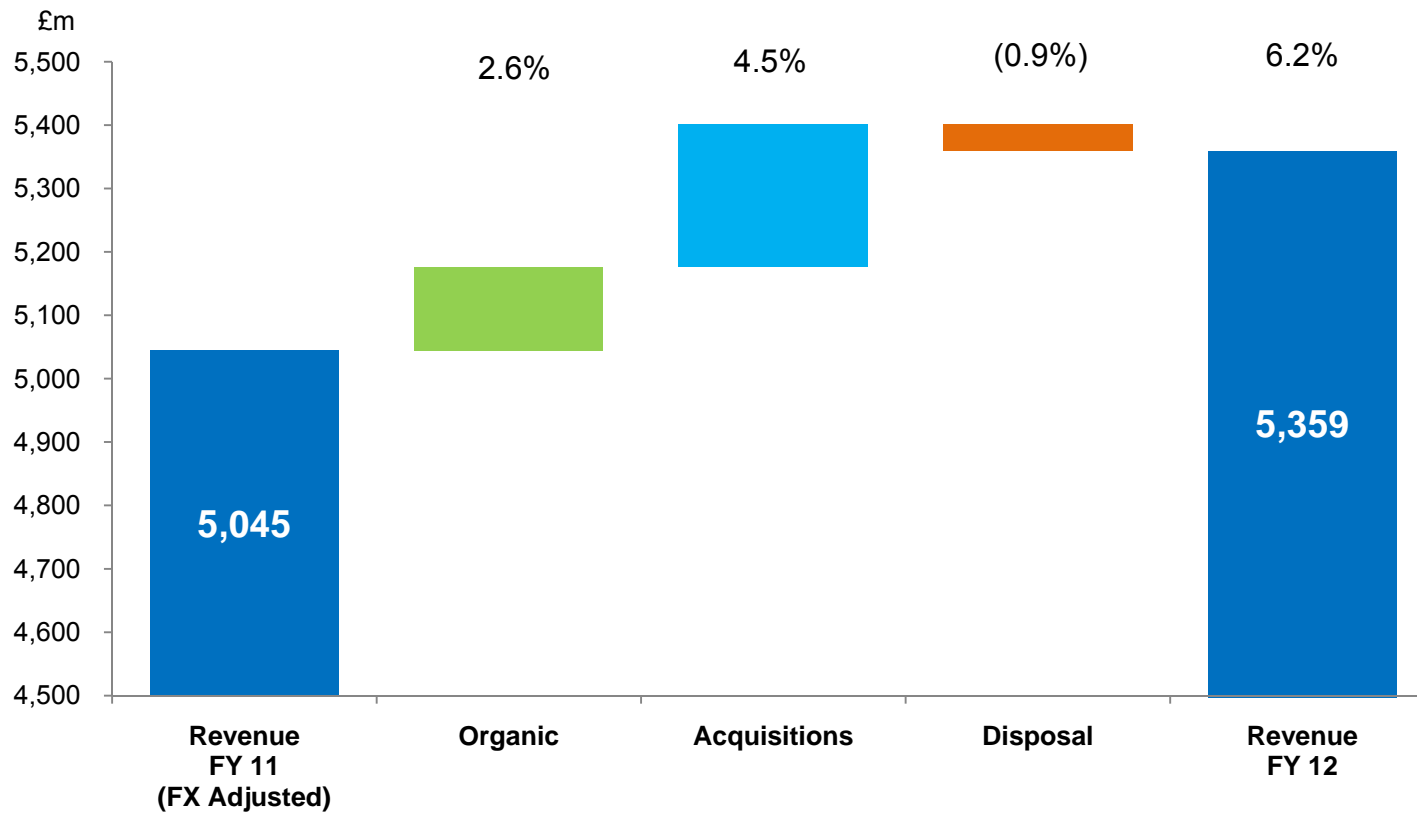
# Business Review

1. Operations Review
2. Strategy
3. Market Development Examples
4. Prospects



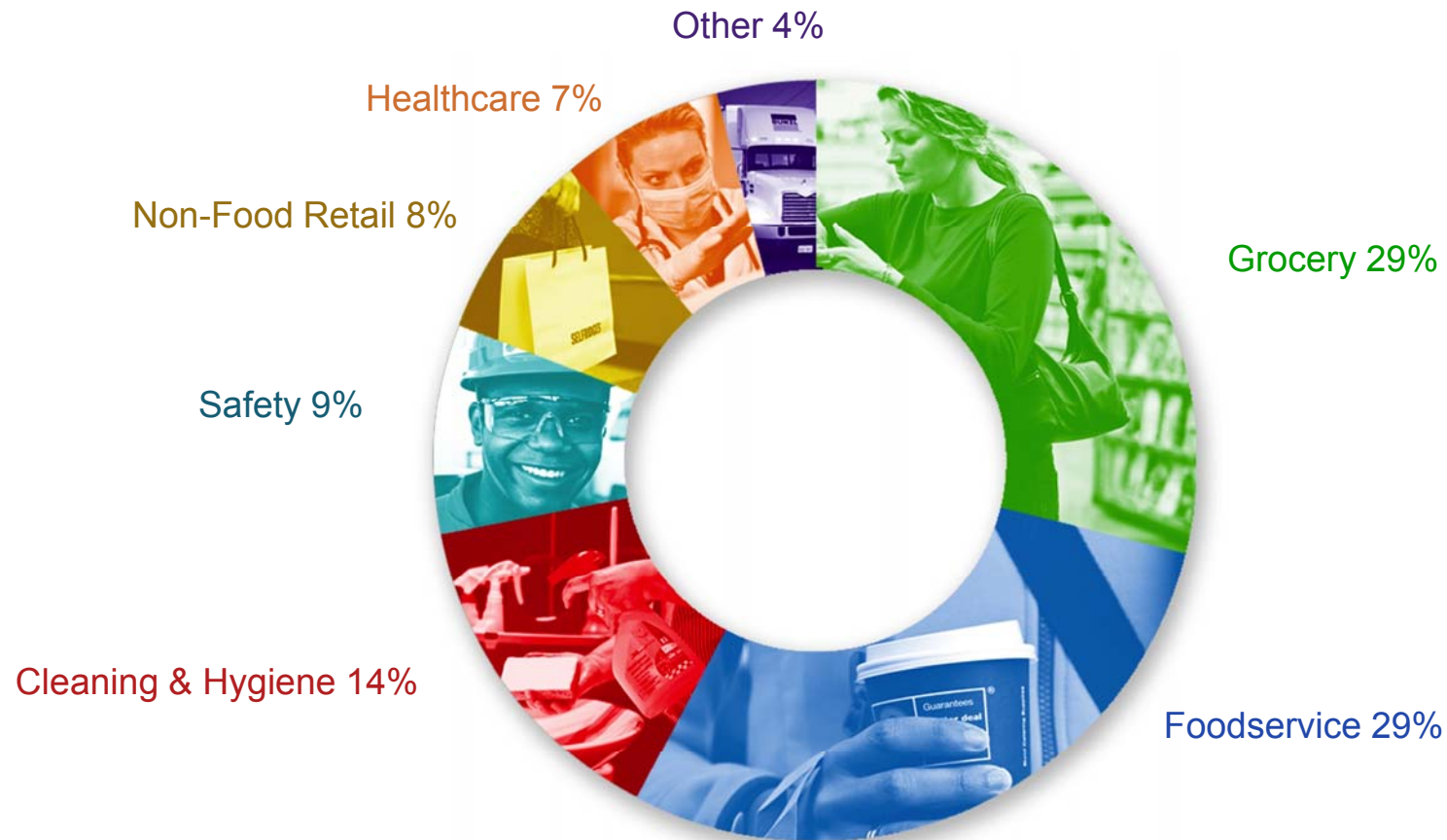


# Revenue Growth Bridge





# Customer Markets



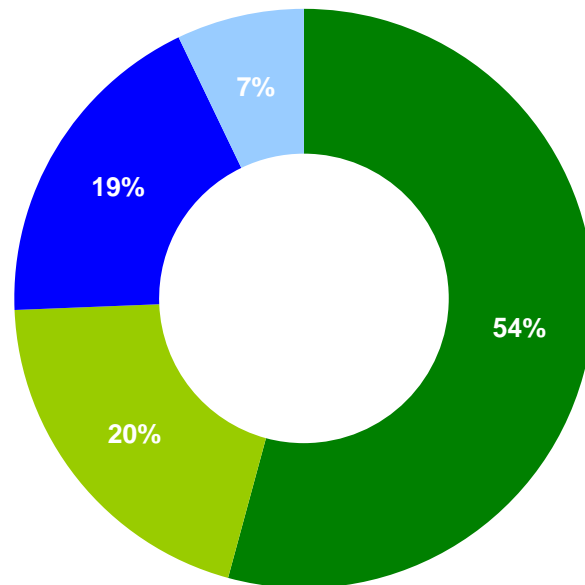
**c.80% resilient – Grocery, Foodservice, C&H, Healthcare**



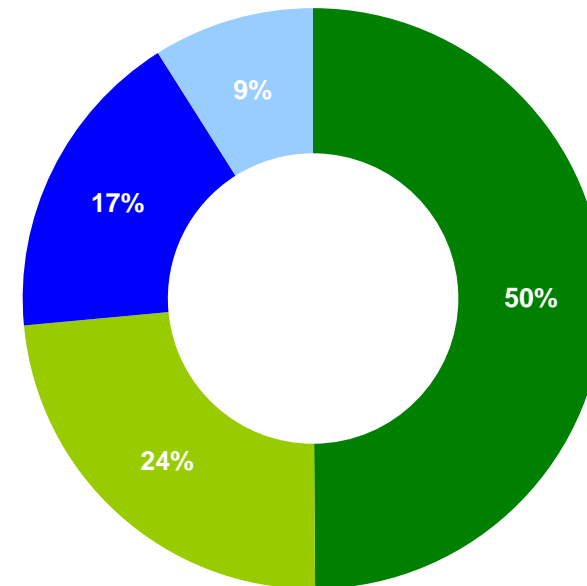


## Business Area Analysis

### Revenue



### Operating profit\*



■ North America   ■ Continental Europe   ■ UK & Ireland   ■ Rest of the World

**Diversified by geography**

\*Before intangible amortisation and acquisition related and corporate costs

## Strong management focus

- GDP+ organic growth
- 13 high quality acquisitions
- Cost reduction and efficiency initiatives

## Strong overall performance

- North America – six acquisitions / operating margin improvement
- Continental Europe – steps to reduce cost base / second move into Switzerland and Israel
- UK & Ireland – highest organic growth rate since 2007 / operating margin improvement / ROACE of 86%
- Rest of the World – strong performance / entered four new countries



## North America

£m	2012	2011	Growth %	
			Reported	Constant Exchange
Revenue	2,905.8	2,727.9	7	6
Operating profit*	184.6	169.2	9	8
Margin*	6.4%	6.2%		
Return on operating capital	64.3%	65.0%		

- **Improvement of 20bp in operating margin**
- **Good growth in grocery – significant Q3 2011 customer win**
- **Further development of redistribution and food processor businesses**
- **Major expansion in non-food retail – Schwarz and CDW**
- **FoodHandler and McCordick acquisitions substantially increase own brand offering**
- **Six acquisitions with annualised revenue of >£400 million**



## Continental Europe

£m	2012	2011	Growth %	
			Reported	Constant Exchange
Revenue	1,079.4	1,067.1	1	8
Operating profit*	87.5	95.6	(8)	(2)
Margin*	8.1%	9.0%		
Return on operating capital	42.4%	48.0%		

- **Revenue growth bolstered by acquisitions**
- **Lower margins due to pricing pressure and weaker euro impacting imports**
- **France**
  - **Pressure in the cleaning and hygiene sector**
  - **Good sales and profit growth in the PPE business**
- **Continued good growth in Benelux with Majestic integrated well**
- **Expansion in Switzerland and Israel through acquisitions of DISTRIMONDO and ZAHAV**



## UK & Ireland

£m	2012	2011	Growth %	
			Reported	Constant Exchange
Revenue	<b>992.1</b>	996.6	0	0
Operating profit*	<b>65.2</b>	60.2	8	8
Margin*	<b>6.6%</b>	6.0%		
Return on operating capital	<b>86.5%</b>	66.4%		

- **Higher organic growth and operating margin up strongly**
- **Continued focus on operating efficiency and own brand development**
- **Safety market remained subdued**
- **Good growth in cleaning and hygiene**
- **Strong sales in retail with new customer wins**
- **Improved profitability in hospitality, healthcare and Ireland**

\* Before intangible amortisation and acquisition related costs

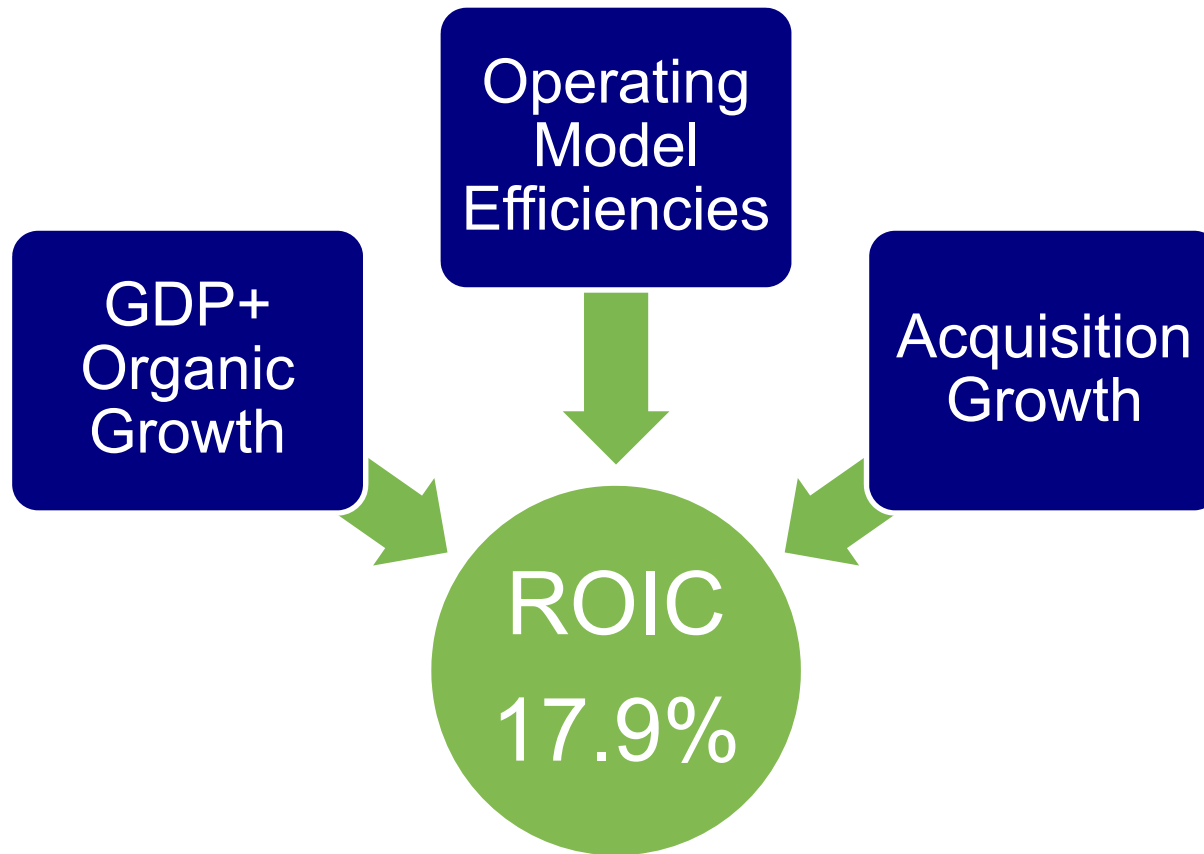


## Rest of the World

£m	2012	2011	Growth %	
			Reported	Constant Exchange
Revenue	<b>381.9</b>	317.9	20	23
Operating profit*	<b>33.2</b>	28.4	17	22
Margin*	<b>8.7%</b>	8.9%		
Return on operating capital	<b>54.2%</b>	60.3%		

- **Strong organic growth**
- **Australasia**
  - **Strong performance in largest business**
  - **Star Services, Atlas Healthcare and McNeil Surgical acquisitions**
- **South America**
  - **Brazil PPE businesses performed well**
  - **Danny and Ideal integrated well**
  - **Expansion outside Brazil with acquisition of Vicsa**

\* Before intangible amortisation and acquisition related costs



**ROIC remains high – increased in 2012**



## Acquisition Growth - 2012

Business	Acquired	Country	Sector	Revenue*
CDW Merchants	February	USA	Non-food retail	£10m
Star Services	April	Australia	Foodservice	£8m
FoodHandler	April	USA	Foodservice	£66m
Zahav	April	Israel	Foodservice	£12m
Service Paper	June	USA	Grocery / Foodservice	£39m
Distrimondo	June	Switzerland	Foodservice / C&H	£11m
Indigo	October	UK	Non-food retail	£7m
Atlas	October	Australia	Healthcare	£15m
Vicsa Safety & Vicsa Brasil <sup>†</sup>	December	South America	Safety	£46m
McCordick	December	Canada	Safety	£34m
Destiny	December	USA	Food Processor	£33m
Schwarz	December	USA	Non-food retail / Grocery	£228m

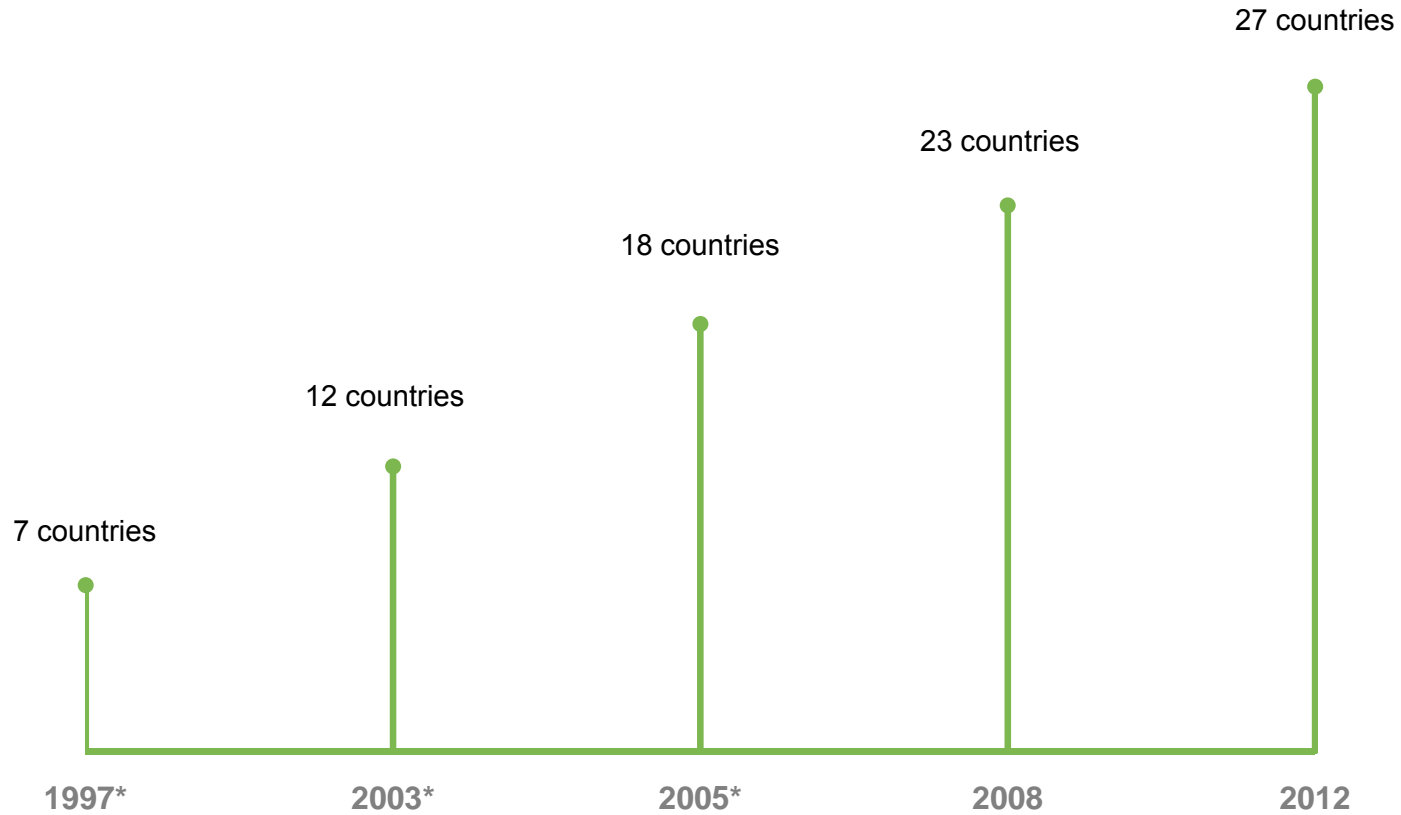
**Annualised revenue > £500m**

\* Annualised and converted at average exchange rates  
† Signed December 2012, completed February 2013





# Acquisition Growth Model



**Continuing geographic expansion**

\* Continuing operations



## Acquisition Growth - Track Record

	2004	2005	2006	2007	2008	2009	2010	2011	2012
Number of acquisitions	7	7	9	8	7	2	9	10	13
Committed acquisition spend (£m)	302	129	162	197	123	6	126	185	272
Annualised acquisition revenue (£m)	430	270	386	225	151	27	154	204	518

*04-05 continuing operations only*


**Average acquisition spend £167m p.a.**



## Annualised Acquisition Revenue

£m	2004	2005	2006	2007	2008	2009	2010	2011	2012
North America	115	198	103	15	-	-	35	7	410
Continental Europe	301	61	7	100	52	-	115	96	23
UK & Ireland	-	2	267	110	39	27	-	39	16
Rest of the World	14	9	9	-	60	-	4	62	69
Group	430	270	386	225	151	27	154	204	518

04-05 continuing operations only

 Leading spend in year

**Acquisitions across all business areas**

# Acquisition Growth - Brazil



## 2008 – Market Entry

- Acquisition of Protcap
- Entry into safety sector



## 2010 – AM Supply

- Expansion in safety sector



## 2011 – Ideal

- Entry into cleaning and hygiene sector



## 2011 – Danny

- Expansion in safety sector / own label



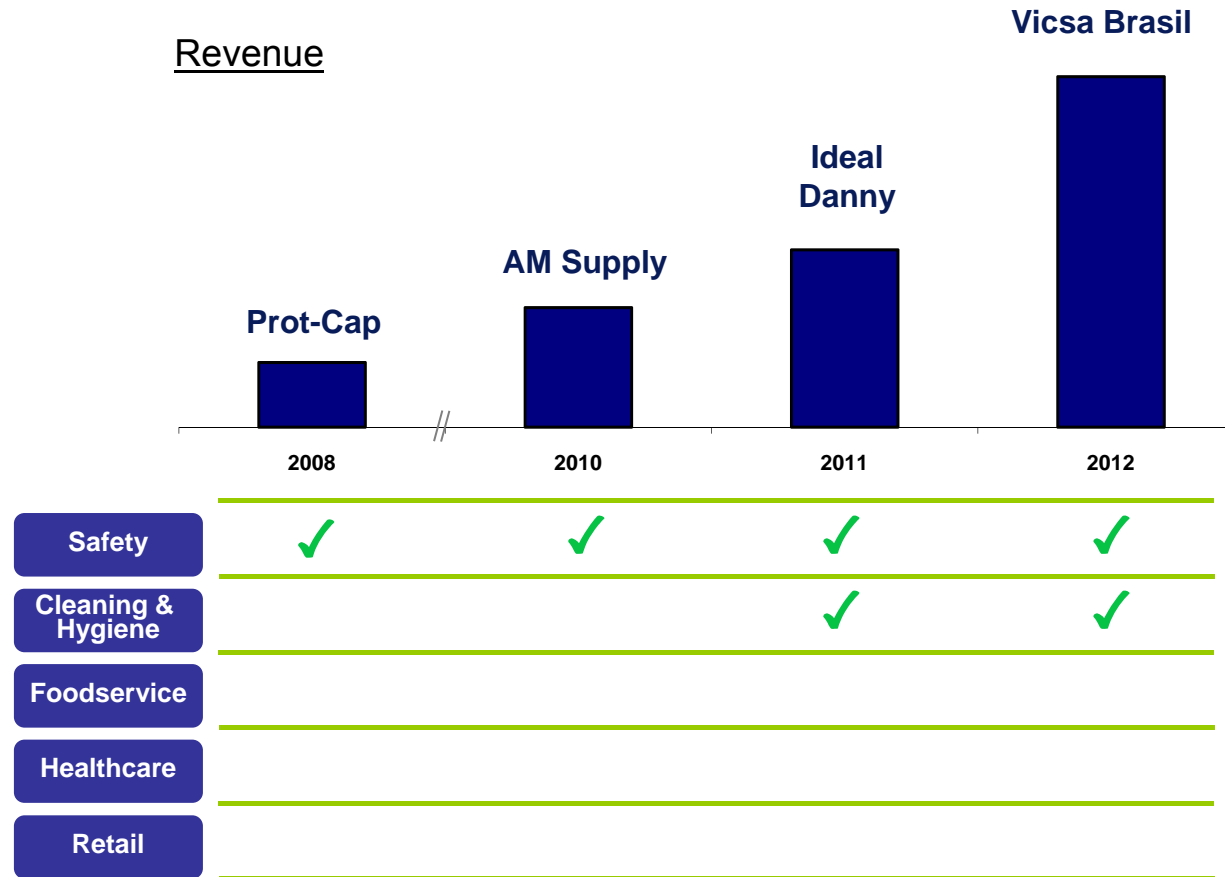
## 2012 – VicSa Brasil

- Further expansion in safety sector / own label





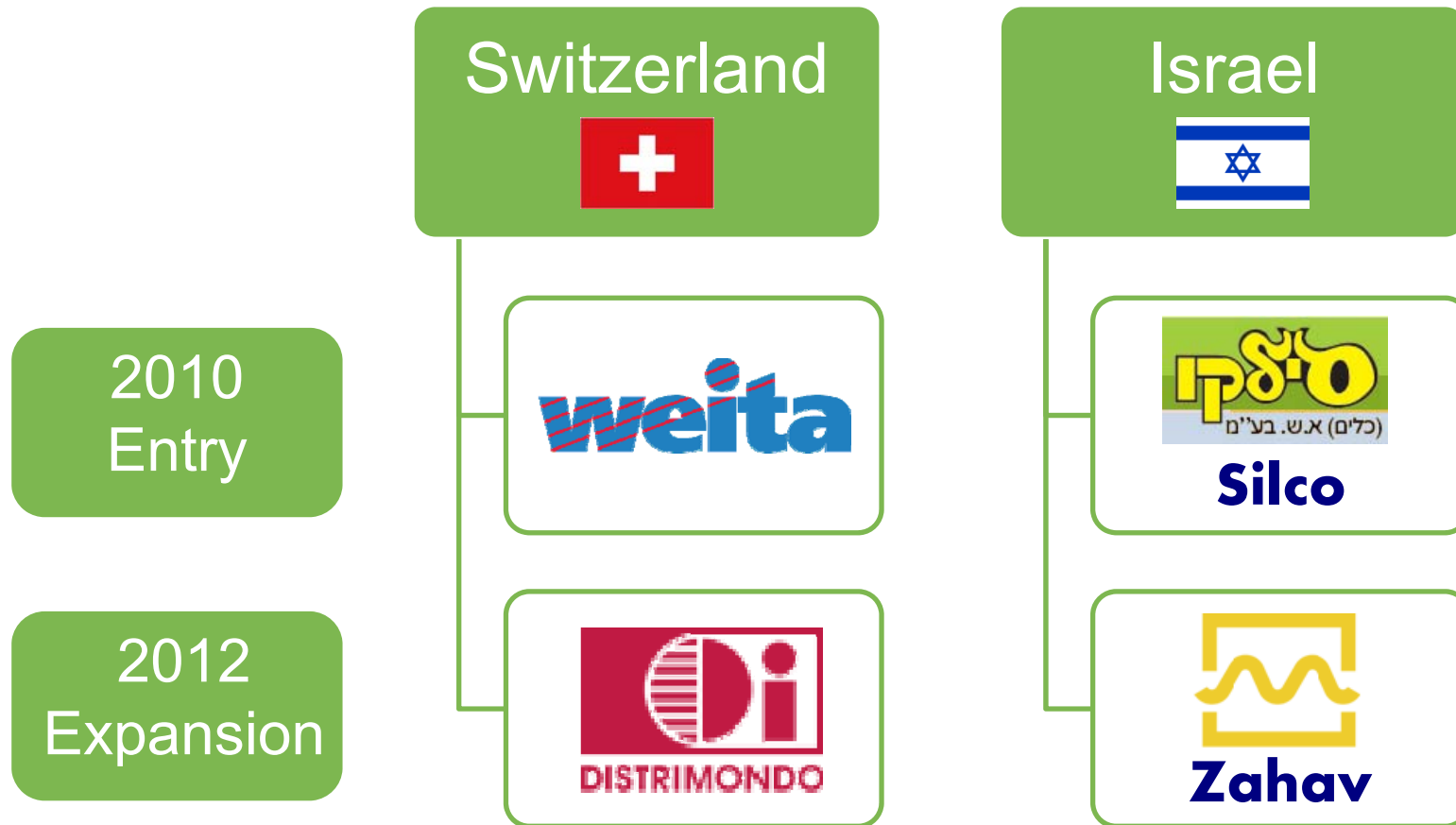
# Acquisition Growth - Brazil



**Revenue CAGR of 21% since market entry in 2008**



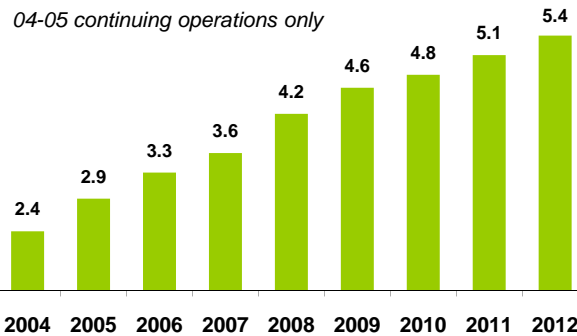
## Acquisition Growth – Switzerland and Israel



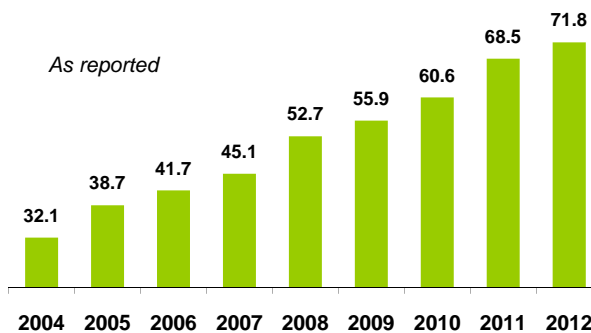


# Financial Track Record

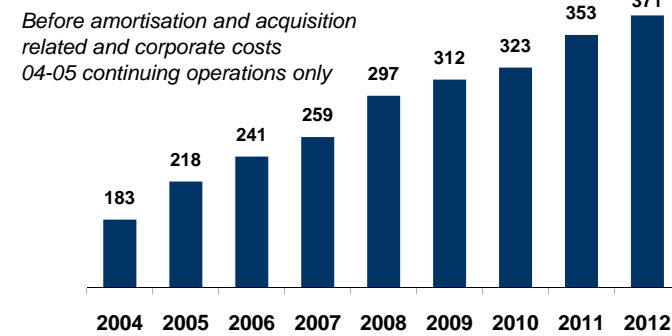
## Revenue (£bn)



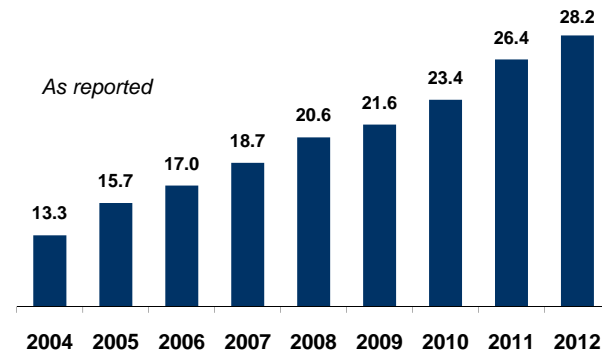
## Adjusted eps (p)



## Operating profit (£m)



## Dividend per share (p)



**CAGRs 9% to 11%**



# Prospects

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<b>North America</b>	<ul style="list-style-type: none"><li>• Impact from six acquisitions in 2012</li><li>• Improved organic growth v H2 2012</li></ul>
<b>Continental Europe</b>	<ul style="list-style-type: none"><li>• Some growth</li><li>• Stable operating margin</li></ul>
<b>UK &amp; Ireland</b>	<ul style="list-style-type: none"><li>• Continued improvement</li><li>• Organic growth and cost reduction initiatives</li></ul>
<b>Rest of the World</b>	<ul style="list-style-type: none"><li>• Good organic growth</li><li>• Impact of recent significant acquisition activity</li></ul>
<b>Acquisitions</b>	<ul style="list-style-type: none"><li>• Promising pipeline</li></ul>
<b>Overall</b>	<ul style="list-style-type: none"><li>• Strong market position</li><li>• Good opportunities for further consolidation</li></ul>





# ANNUAL RESULTS 2012





## Appendix 1 - Net Debt

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£m	2012	2011
Opening net debt	<b>(652.9)</b>	(716.8)
Net cash (outflow)/inflow	<b>(109.4)</b>	63.0
Currency	<u><b>24.2</b></u>	<u>0.9</u>
Closing net debt	<b>(738.1)</b>	(652.9)



## Appendix 2 - Cash Flow

£m	2012	2011
Operating profit*	352.4	335.7
Depreciation	23.0	25.4
Working capital movement	(22.4)	31.4
Other	<u>(3.9)</u>	<u>(2.4)</u>
Cash flow from operations <sup>†</sup>	349.1	390.1
Net capital expenditure	<u>(20.2)</u>	<u>(20.9)</u>
Operating cash flow <sup>†</sup>	328.9	369.2
Operating cash flow <sup>†</sup> to operating profit*	93%	110%

\* Before intangible amortisation and acquisition related costs

† Before acquisition related costs



## Appendix 3 – Impact of Change to IAS 19

	£m
2012 net finance cost	28.5
Net financial return (IAS 19)	<u>2.2</u>
2012 net finance cost ex pensions	30.7
Pensions interest charge (IAS 19 revised)	<u>3.3</u>
Restated 2012 net finance cost	34.0
Restated 2012 profit before tax*	318.4
Restated 2012 adjusted EPS*	70.6p

\* Before intangible amortisation and acquisition related costs



## Appendix 4 - Historical Data

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	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
<b>Revenue (£m)</b>	1,783	2,129	2,231	2,276	2,439	2,924	3,333	3,582	4,177	4,649	4,830	5,109	5,359
<b>Operating profit* (£m)</b>	117	147	152	158	169	203	226	243	281	296	307	336	352
<b>Margin* (%)</b>	6.6	6.9	6.8	6.9	6.9	7.0	6.8	6.8	6.7	6.4	6.4	6.6	6.6

*\* Before intangible amortisation and acquisition related costs  
00-03 UK GAAP; 04 onwards IFRS  
00-05 continuing operations only*



## Appendix 5 - Exchange Rates

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	<b>2012</b>	<b>2011</b>
<u>Average rate</u>		
US\$	<b>1.59</b>	1.60
€	<b>1.23</b>	1.15
 <u>Closing rate</u>		
US\$	<b>1.63</b>	1.55
€	<b>1.23</b>	1.20



## Appendix 6 - Key Acquisition Parameters

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B2B

Goods not for  
resale

Consolidated  
product offering  
("one stop shop")

Sectors with growth

Fragmented  
customer base

Further market  
consolidation and  
synergies

Small % of total  
customer spend

Opportunity for  
"own label"  
products

Attractive financial  
returns  
(ROIC, ROACE)



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